



# **Sustainability Report**

Improving Lives by Developing Resources Sustainably



This Report is the fifth sustainability report issued by Asia Symbol. As the world's leading pulp and paper manufacturer, Asia Symbol attaches great importance to communication with stakeholders, and,through this Report, hoping to expound its sustainability policy, strategy, action and performance, and systematically respond to the important sustainability issues of concern to all parties.

# **Report Period**

The reporting period is from January 1, 2020 to December 31, 2021, and appropriately traces or extends to important years for Asia Symbol. The last report was released in September 2020. To enhance the transparency of enterprise operations from 2022 onwards, the Asia Symbol sustainability report will be published annually rather than biennially.

# **Report Boundary**

The main body of the Report includes Asia Symbol (Shandong) Pulp and Paper Co., Ltd. and Asia Symbol (Guangdong) Paper Co., Ltd. For the convenience of presentation, in this Report, "Asia Symbol", "the Company" or "we" refer to "Asia Symbol Group", "Asia Symbol (Shandong)" refers to "Asia Symbol (Shandong) Pulp and Paper Co., Ltd.", and "Asia Symbol (Guangdong)" refers to "Asia Symbol (Guangdong) Paper Co., Ltd.".

# **Data Sources**

The data adopted in this Report is all derived from the official documents and statistical reports of Asia Symbol. The Company promises that this Report contains no false records, misleading statements or material omissions.

# **Reporting Standards**

This report is prepared in accordance with the Global Reporting Initiative (GRI) Standards (2016) - "Core option" and the United Nations Sustainable Development Goals (SDGs), while highlighting the Company's features and the industry's characteristics.

# **Third Party Assurance**

This Report has been verified by SGS-CSTC Standards Technical Services CO., LTD. (SGS), with its details shown in the attached *Assurance Statement*.

# **Access to the Report**

This Report is released in both Chinese and English, with both hardcopy and PDF versions. In case of any inconsistency between the Chinese version and the English version, the Chinese version shall prevail. You can view the Report on our website www.asiasymbol.com. If you have any questions or needs for communication, please contact the Corporate Social Responsibility Department of Asia Symbol:

E-mail: feedback@asiasymbol.com Tel.: 0633-3369090 Asia Symbol

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Asia Symbol

# President's Message



Head of Asia Symbol Management Committee Chen Xiaorong

Since 2020, in the face of profound changes unseen in a century and severe impact brought by the pandemic, Asia Symbol has stayed true to its original aspiration and, guided by the vision of "Creating value for the Community, Country, Climate, Customer and Company", actively integrated corporate social responsibility into enterprise management, releasing the *Sustainable Development Goals of Asia Symbol by 2030*. Besides, it has also endeavored to prevent environmental and social risks in corporate operations, enhance the transparency and inclusiveness of enterprise operations, join hands with stakeholders for co-creation of value, and help companies achieve high-quality development. In 2021, the Company has witnessed high-quality and steady growth in operations, reaped operating revenue of RMB 17.75 billion, and paid taxes up to RMB 1.93 billion, with contributions made to the local economic and social development.

We firmly believe that scientific and technological innovation is the key to spurring high-quality development of the paper industry. We continue to increase input in innovation, improve the innovation capability of the Company, promote industrial development with technical advantages, embrace the goal of satisfying the growing expectations for a better life, adapt to the needs for individualized, differentiated, and high-quality products, and realize the leap from a production-oriented enterprise to a service-oriented one. Since 2020, the Company has applied digital and intelligent means to lift the operation efficiency of the Company's value chain, aiming to boost high-quality development of the enterprise. In 2021, the "Asia Symbol Digital Smart Factory Project" was successfully selected as a bench-marking demonstration project for the digital transformation of the manufacturing industry under the special funds of Guangdong for promotion of high-quality economic development.

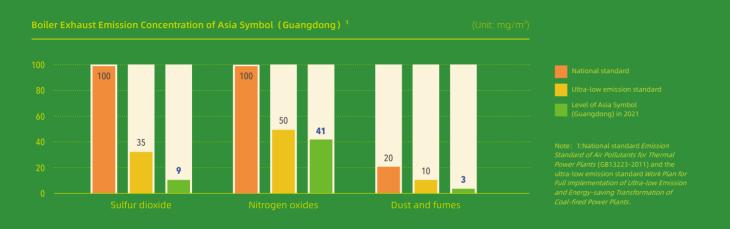
We implement full life cycle management to improve the efficiency and cyclic utilization of resources, with full dedication to building a green enterprise that features low carbon, environmental protection and sustainable development. We have established a whole-staff, full-time and all-round environmental protection management system, and adopted the world's most advanced environmental protection technology equipment and control and management systems, based on which the major pollutant discharge indicators and energy consumption indicators are at the leading level, ranking among the top 5% in the industry. In 2020, Asia Symbol (Shandong) was awarded the title of "National Green Factory", and Asia Symbol (Guangdong) the title of "Environmental Protection Integrity Enterprise (Green Card)" in 2021, for the 8<sup>th</sup> consecutive year. The Company has also applied the concept of ecological design to develop sustainable products, and form a product system that is more ecological, economical and sustainable, so as to minimize the adverse impact on the environment throughout the life cycle of products. In 2021, Asia Symbol (Shandong) was rated as one of the top 100 enterprises in the paper packaging industry, the coated white paperboard and the white paperboard for cigarette packs under the "BoardOne" brand were selected as "Green-Designed Products" by the Ministry of Industry and Information Technology, and the "Red PaperOne Copy Paper" has become the domestic first carbon-neutral copy paper, and a benchmark in the industry.

We adhere to the concept of "co-construction, symbiosis, mutual benefit, and sharing", and join hands with stakeholders, including employees, communities, suppliers and customers, for mutual development. We attach great importance to rights and interests, training, development, and occupational health and safety of employees, regard the enterprise as a part of the community, perform responsibilities as a qualified enterprise citizen, and, through education support, local livelihood empowerment and community enhancement projects, participate in community activities and support the community development, with several branded public welfare projects such as "Early Childhood Development", "Environmental Protection Painting Competition", " Paper Maker Star", and "Rural Intangible Cultural Heritage Hand Drawing" formed, thus filling the community residents with the warmth of the Company. As of 2021, Asia Symbol had invested more than RMB 140 million in social welfare, with positive contributions made on improving the regional educational equality, enhancing the residents' livelihood, and supporting the country's poverty alleviation and rural revitalization.

We hold the firm belief that a good business operation must benefit the people, the nation, the environment, and the customers, and only such an operation can be beneficial to the enterprise and enable its sustainability development. To this end, Asia Symbol, while its own business develops and grows, will never forget to give back to society, aiming to achieve a higher-level, better-structured, more efficient, more equitable and more sustainability development.

A. 1/3

Highlights of the Sustainabili Development



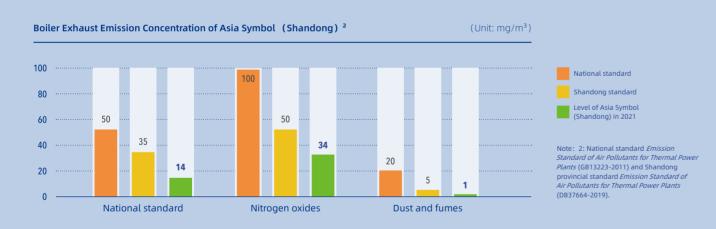


BOARD

n 2021, Asia Symbol (Guangdong) obtained the "carbon-neutral" product certificate issued by the Haixia Resources and **Environment Exchange** and its "Red PaperOne Copy Paper" became the first "carbon-neutral" product in the paper industry of China.

Asia Symbol (Shandong) fulfilled the integrated project phase I of flue gas deep treatment and waste heat warming, supplying heating to 30,000 households in Rizhao. After the completion of the entire project, the heating area is expected to reach 6 million square meters, and the annual carbon dioxide emission reduced by 380,000





Asia Symbol (Shandong) invested RMB **70 million** to build the thermal energy generation, with carbon emissions reduced by



In 2020, Asia Symbol (Shandong) was selected into the fifth batch of green manufacturing list of the Ministry of Industry and Information Technology, becoming a "national green factory".



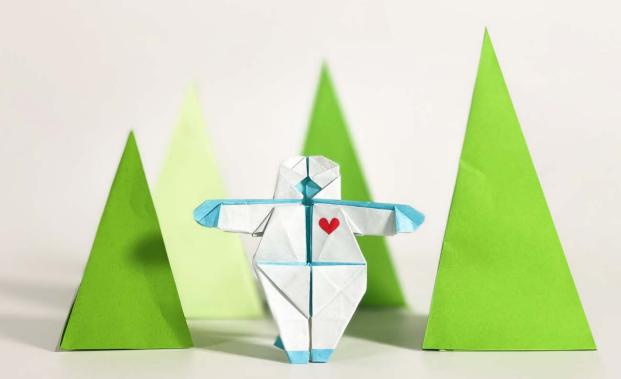


The Company donated 3 centers for HOPE- Early Childhood Education Development in the Rizhao Economic-Technological Development Area, providing infants aged 0-3 with scientific childcare guidance services Tailored to their age. The project was selected as one of the "Responsibility Shining Over Shandong • 2021 Typical Cases of Public Welfare Projects in Shandong".



In 2021, Asia Symbol upgraded "The Storyboard Competition" into "PaperOne -Global Storyboard Competition" Which have launched for 6 years. The Competition encourage students to share their perception by reading, writing and influenced more than 300,000 students in primary and middle school





# Our Battle against **COVID-19**

The COVID-19 pandemic broke out at the beginning of 2020, causing a huge impact on the normal production and lives of people. As a responsible enterprise, Asia Symbol has, while performing its own pandemic prevention and control, gathered its efforts, integrated advantageous resources, and helped combat the pandemic through various channels, with its responsibility as an excellent corporate fully demonstrated in the process.

# Zero Infection and Zero Production Shutdown

At the early stage of the outbreak, Asia Symbol immediately set up an "anti-pandemic" work coordination team, formulated detailed pandemic prevention procedures and graded prevention and control measures, effectively guaranteeing individual protection and on-site disinfection in the whole factory, and spared no effort to ensure the safety and health of employees, achieving zero infection and zero production shutdown. At the same time, the Company insisted on no layoffs, no salary cuts, no reduction in social security bases and rates, and no decrease in benefits, so as to fully secure employees' stable employment and related rights and interests.



# Donation of Antipandemic Materials Which Benefited Millions of People

In the early days of the outbreak in 2020, there was an extreme shortage of antipandemic materials. Asia Symbol (Shandong), in response, quickly adjusted its process to produce sodium hypochlorite disinfection stock solution and donated more than 1,300 tons of the solution (allowing production of 130,000 tons of disinfectant) to Rizhao and the whole country. Additionally, The Company also actively coordinated global resources, purchased 160,000 masks and donated them to the front lines of pandemic prevention and control in Rizhao, Xinhui and Wuhan, providing a solid guarantee for local pandemic prevention and control, as well as people's work and life. From 2020 to 2021, Asia Symbol (Shandong) reaped many honors such as "Enterprise Citizen Pioneer for Pandemic Prevention and Control in 2020", "Loving Unit' for Combating the COVID-19".

# Donation of RMB 6 Million for Wulian County's Fight Against the Pandemic

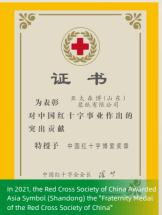
In October 2021, COVID-19 broke out in Wulian County, Rizhao City. In response, Asia Symbol (Shandong) donated 5 tons of sodium hypochlorite disinfection stock solution (which could be diluted into 500 tons of practical disinfectant) RMB 6 million to fully support the pandemic prevention and control.

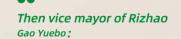












As a key enterprise in Rizhao, Asia Symbol is fully concerned with pandemic prevention and control, injects strength and warmth into the current prevention and control work, and demonstrates spiritual responsibility and consideration for people's livelihood.

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# About Asia Symbol

# **Company Profile**

# **Company Profile**

Asia Symbol, a member of Royal Golden Eagle, is a world leading pulp and paper manufacturer, with investments in both Shandong and Guangdong. Its major products include chemical wood pulp, liquid packaging paperboard, cigarette cards, food cards, social cards and fine paper, which sell all over the world.

Asia Symbol (Shandong) Pulp and Paper Co., Ltd., located in Rizhao Economic-Technological Development Area, Shandong, holds a total investment of more than RMB 20 billion, of which more than RMB 5 billion is invested in environmental protection, and a total tax payment of RMB 1.42 billion (including customs duties) in 2021. With an annual output of 2.8 million tons of pulp and paperboard, the Company is the world's leading vertically integrated enterprise of pulp, paper and pulp fiber.

Asia Symbol (Guangdong) Paper Co., Ltd., located in Yinzhou Lake Paper Base, Xinhui, Guangdong, is one of the largest manufacturers of premium fine paper in South China, with an annual output of 1 million tons.

4		3 3 4	3 {			Asia Symbol (Shandong) joint venture was established, with phase I pulp and ivory paperboard in operation  The paper-cutting factory in phase I project of Asia Symbol (Guangdong) was completed for operation		2010  With the commence of the phase II proje Symbol (Shandong)
Company Name	Asia Symbol (Shangdong) Pulp and Paper Co., Ltd.	Asia Symbol (Guangdong) Paper Co., Ltd.	33	Rizhao Asia Symbol(Shandong)	10	Phase I premium fine paper project of Asia Symbol (Guangdong) was completed		the largest pulp pro China
Date of	August 17, 2005	November 21, 2002	5	Pulp and Paper Co., Ltd. located in Rizhao	anjing	for operation		2014
Establishment Nature of Ownership	Sino-foreign joint venture	Sino-foreign joint venture	1-1		a Symbol Group ated in Nanjing	-7		Liquid packaging p
Number of Employees in 2021	2007	1358	2		5 4			(Shandong) was co for operation
ales Revenue n 2021	RMB 11.39 billion	RMB 6.36 billion	5	5	1	Asia Symbol (Shandong) completed the technical		
otal Assets in 2021	RMB 19.12 billion	RMB 9.21 billion	5~		<b>.</b>	transformation, able to produce dissolving pulp		
roducts	Bleached hardwood kraft pulp, premium ivory paperboard and liquid packaging paperboard	Premium fine paper				Phase II premium fine paper project of Asia Symbol (Guangdong) was completed for operation		Pulp and board pro capacity of Asia Syr (Shandong) climbe million tons
Output in 2021	2.084 million tons of pulp and 609,000 tons of paperboard	1.025 million tons				2020 • Asia Symbol released the Sustainable Development		
Market	Wood pulp is mainly sold in China, and paperboard mainly in China, Southeast Asia, Middle East, Europe, America, etc.	Sold in more than 20 countries and regions such as Japan, South Korea and Hong Kong		Xinhui	\$ } <sub>\$</sub>	Goals by 2030		2021  Royal Golden Eagle China established t
Business Address	No.369, Beijing Road, Rizhao Economic Development Zone, Shandong Province	No.1 Ruifeng Industry Zone, Shalu Village, Shuangshui Town, Xinhui District, Jiangmen City, Guangdong Province		Asia Symbol(Guangdo Co., Ltd. located in Xin	ong)Paper Ihui	Ö	1000	Management Comr
Critical Change	None	None						
Critical Change	None	None					0 0	200 Sept.

Development History of Asia Symbol

Asia Symbol (Guangdong) was established, mainly committed to production and sales of fine paper

# Starts with me

# **Values** and Culture

Purpose

Improving lives by developing resources sustainably

### Vision

To be one of the largest, best-managed and sustainable resourcebased groups, creating value for the Community, Country, Climate, **Customer and Company** 

# Core values (T.O.P.I.C.C)

We are aligned by our common purpose and work together as a complementary **team** 

We take **ownership** to achieve outstanding results and seek value at all times

We develop our **people** to grow with us

We act with **integrity** at

We understand our customers and deliver best

We act with zero complacency and always improvement



# **Products and Brands**

In 2021, Asia Symbol (Shandong) ranked 26<sup>th</sup> in national light industry with a brand value of RMB 3.41 billion, and was listed among the top 100 enterprises in the paper packaging industry. From 2019 to 2021, the market share of the Company's bleached hardwood kraft pulp had ranked **first** in the country for three consecutive years, that of liquid packaging paperboard had ranked first in Shandong and second in the country for three consecutive years, and that of high-end copy paper such as "PaperOne" had occupied **first** position for years running.



Asia Symbol Ranked 65<sup>th</sup> in the List of "Top 200 Enterprises in China Light Industry" in 2021

# Pulp

Asia Symbol is one of the largest production bases for commercial pulp in China. Sticking to the principle of "stable quality, stable supply, and stable technical services", the Company serves customers with a tailor-made series of pulp, including BPT pulp (dedicated pulp for tissues), BPW pulp (specialized pulp for fine paper and paperboard), BPSP pulp (dedicated pulp for specialty paper), and Jinbo natural (broad-leaf/coniferous) pulp.



# Paperboard

Asia Symbol, as one of the leading enterprises in China for packaging ivory paperboard, is committed to providing customers with high-end ivory paperboard featuring stable quality, environmental friendliness and greater economic benefits. Its products include liquid packaging ivory paperboard, cigarette packaging ivory paperboard, food-grade packaging ivory paperboard and social packaging ivory paperboard, under a series of brands.







# Fine paper

Asia Symbol is one of the largest manufacturers of premium fine paper in China. The raw material of the paper is virgin wood pulp fiber, which is derived from scientifically managed plantation forests. The Company produces several brands of office paper and two-side offset paper, with "PaperOne" included, to meet the needs of different printing and publishing users for premium fine copy paper. For more fine paper products and brands, please visit the website www.paperone.com.cn

















# **Corporate Governance**

# **Governance System**

Asia Symbol has set up a management committee, and each of its subsidiaries has an independent board of directors. The management committee is responsible for the decision-making of major issues such as company strategy, business development, safety and environmental protection, social investment, budget, personnel, and the management and supervision of the Company's operations based on the Company's development strategy and

The management committee convenes at least once a month to discuss major issues, including the coordination of operations of Asia Symbol (Shandong) and Asia Symbol (Guangdong), the definition of comprehensive business strategies across the entire value chain of Asia Symbol, the identification of opportunities for cross-department synergy, the monitoring of business performance, and the integration of follow-up action plans. The management committee has assigned a special member to undertake issues pertaining to sustainability development, and the sustainability report of Asia Symbol must be approved by the management committee. In order to enhance the awareness of the management committee and the management of Asia Symbol (Shandong) and Asia Symbol (Guangdong) on our sustainability work, the Company held several seminars on the *United Nations Sustainable* Development Goals from 2020 to 2021 and formulated the Sustainable Development Goals of Asia Symbol by 2030, unifying the management's understanding of sustainability development and ensuring that it is reflected in the daily operations and management of the Company.

The board of directors of Asia Symbol (Shandong) and Asia Symbol (Guangdong) decides major issues of the Company in compliance with the Company's articles of association, and the general manager, under the leadership of the board of directors, undertakes the daily operation and management of the Company.

# **Asia Symbol Management Committee**



**CHEN XIAO RONG** 

Chairman of Asia Symbol

LEE JIAN SHAO Member of Asia Symbol Management Committe



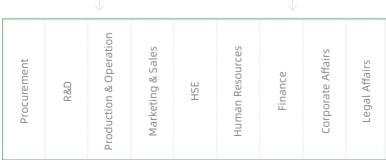


HUNG CHING LUNG Member of Asia Symbol Member of Asia Symbol Management Committee Management Committee

WANYAN SHAOHUA ember of Asia Symbol

# **Organization Chart of Asia Symbol**





At the annual meeting and labor union congress, the Management Committee of Asia Symbol addresses important issues such as the Company's business performance, challenges, salaries and benefits of employees, etc., which are directly related to the employees. In addition, in order to ensure that the sustainability work is implemented in the daily work of employees, the Company conducts, on a yearly basis, a signing ceremony for the responsibility system centering on the occupational health and safety, environmental protection and other issues, and sets up evaluation indicators for economic, environmental and social issues in the performance contracts of management and employees, whose salary and welfare are affected by the evaluation results.

# **Business Ethics**

Asia Symbol adheres to honesty and trustworthiness, abides by the laws, regulations and relevant industry standards of the local community, closely follows the RGE Group Global Code of Conduct, carries out risk assessment on corruption, identifies key risk positions, and successively releases the Special Regulations on Integrity of Employees, Regulations on Disclosure of Employee-Specific Information and other systems. It also adds information related to anti-corruption and anticommercial bribery, such as employeespecific information disclosure. professional integrity of employees, kinship regulations, whistle-blowing letters, and gift disposal, to the Employee Handbook, conducts anticorruption training during employees' induction and establishment of relationships with new business partners, and requires all employees to sign the Disclosure Document and Declaration Form, all employees in key risk positions to sign the Code of Professional Ethics every year, and all new suppliers to sign the *Code of Ethics* for Suppliers in Procurement, ensuring that all employees practice the RGE Group Global Code of Conduct in their work.



employees in key risk positions who sign the Code of ssional Ethics every year



# **RGE Group Global Code of Conduct**

Our	Community	Our	Our Assets and
People		Marketplace	Resources
Workplace Health and Safety Bullying, Harassment and Violence Alcohol, Gambling and Substance Abuse Personal Information, Privacy and Security	Sustainability	Conflict of Interest Accepting Gift, Entertainment & Hospitality Relationship with Business Partners Competition Procurement Ethics Trade Sanctions Insider Trading Business Travel	Safeguarding Our Assets Handing External Communication Cyber Security

Asia Symbol strictly follows the requirements of the RGE Group Fraud System and Management and Reporting of Whistle-blowing Information, based on which the management conducts self-assessment on the Company's fraud risks every year and holds zero tolerance for corrupt practice. In addition, the Company performs, on a yearly basis, compliance audits on all identified high-risk processes and those required by the management, and rectifies the problems found in a timely manner. Beyond that, the Company also posts reporting mailboxes and hotlines in conspicuous positions in the office area, enabling employees to directly report any complaints to RGE's audit department, where there is a dedicated person responsible for registration. The corresponding review procedures are to be conducted after internal evaluation. The Company keeps the whistle-blower information strictly confidential and handles all complaints received and fraud discovered in compliance with the Management Measures for Reward and Punishment.

# **Internal Audits of Asia Symbol**

		Internal Investigation					
	Complaints Received	Confirmed to Be Corruption or Improper Operation	Highly Suspected or Partially True	Without Substantive Evidence or Problems	Needing No Verification		
2020	32	4	13	13	2		
2021	20	1	4	15	0		
Total	52	5	17	28	2		

# **Social Recognition**

# **Major Honors**

# **Awards**

# Awarding Institutions

Asia Symbol (Shandong)

65th in Top 200 Light Industry Enterprises in China 26th for Brand Value in the National Light Industry

Top 100 Enterprises in the Paper Packaging Industry in 2020

Famous Brand in Shandong in 2021

"Top Ten Enterprises" in the Shandong Paper Industry in 2020 and 2021

High-End Brand Cultivation Enterprise in Shandong in 2020 and 2021

National Green Factory

Green-Designed Products ("BoardOne" coated white paperboard and white paperboard for cigarette packs)

2020 (First Batch) China Forestry Industry Credit Brand Award Environmental Science Popularization Base of Shandong

Resource Recycling Base of Shandong

Overseas Chinese International Cultural Exchange Base of China

Fraternity Medal of the Red Cross Society of China

Enterprise Citizen Pioneer for Pandemic Prevention and Control in 2020 Advanced Unit for Pandemic Prevention and Control China National Light Industry Council

China Council for Brand Development

China Packaging Federation

Shandong Council for Brand Development

Shandong Paper Association

Shandong Administration for Market Regulation

Ministry of Industry and Information Technology

Ministry of Industry and Information Technology

Chinese Forestry Industry Association

Shandong Environmental Protection Bureau, Department of Science & Technology of Shandong Province

Circular Economy Promotion Association of Shandong

All-China Federation of Returned Overseas Chinese

Red Cross Society of China

Enterprise Citizen Committee of China Association of Social Workers

Circular Economy Promotion Association of Shandong

### **Awards**

# **Awarding Institutions**



Winning Unit of the Cup of Safety & Health in China

Green Brand Enterprises with Environmental Credit

Water and Energy Efficiency Forerunner in Guangdong's Paper Industry (non-coated printing and writing paper)

Excellence Award for Overseas Chinese Love Contribution

Advanced Grass-Roots Party Organization in Jiangmen

2020 Gold Award for Charitable Donations in Xinhui District

2021 Enterprise with "Comprehensive Influence for Sustainability Development" in the Bay Area All-China Federation of Trade Unions, Ministry of Emergency Management of the People's Republic of China

Department of Ecology and Environment of Guangdong Province

**Guangdong Paper Association** 

Guangdong Overseas Chinese Enterprises Association

People's Government of Xinhui District, Jiangmen City

Jiangmen Municipal Party Committee of the CPC

YangCheng Evening News (Group)

# **Certification and Approbation**





ISO9001 Quality Management System Certification ISO14001 Environmental Management System Certification ISO45001 Occupational Health and Safety Management System Certification

PEFC ™ /CFCC Chain-of-Custody Certification FSSC22000 Food Safety Management System Certification Intellectual Property Management System Certification ISO50001 Energy Management System Certification Laboratory Accreditation Certificate of China National Accreditation Service (CNAS) for Conformity Assessment

National Industrial Product Production License (Food Packaging Paperboard)

Compliant with US FDA and European ISEGA

Standardized Good Conduct Certificate (AAAA)

# **Certification and Approbation**



ISO9001 Quality Management System Certification ISO14001 Environmental Management System Certification

> IS045001 Occupational Health and Safety Management System Certification

ISO50001 Energy Management System Certification PEFC ™ /CFCC Chain-of-Custody Certification

China Environmental Label Product Certification (Printing Paper)

China Environmental Label Product Certification (Offset Paper)

PAS2060 Carbon Neutrality Achievement Certificate (Printing Paper)

IS014067 Certificate for Carbon Footprint Compliance of Products (Printing Paper)

# **Positions in Industry Associations**

# Name of Industry Association & Organization

# Position of the Company



China Paper Association

China Technical Association of Paper Industry China Paper Industry Chamber of Commerce

China Packaging Federation

Cultural Office Paper and Paperboard Sub-Technical Committee of

National Paper Industry Standardization Technical Committee

All-China Environment Federation

Shandong Paper Association Shandong Technical Association of Paper Industry

Science Popularization Industry Promotion

Association of Shandong

China Forest Certification Council (CFCC) Circular Economy Promotion Association of Shandong

Gravure Branch of the Printing Technology Association of China

Tobacco Packaging Industry Information Committee

Shanghai Association of Food Contact Materials

Deputy Chairman Deputy Chairman

Vice Chairman

Member

Memher Member

Deputy Chairman

Member Vice Chairman

Forum Member of Shareholder

Member

Member

Member

# Name of Industry Association & Organization

# Asia Symbol (Guangdong)

China Technical Association of Paper Industry Guangdong Overseas Chinese Enterprises Association

Guangdong Overseas Chinese Enterprises Association

Guangdong Paper Industry Association

Cultural Office Paper and Paperboard Sub-Technical Committee of National Paper Industry Standardization Technical Committee

liangmen Marine Fisheries Association

Jiangmen Port Ship-Owners Association

Xinhui District Safety Production Management Association

Jiangmen Precursor Management Association

Jiangmen Radiation Management Association

# Position of the Company

Executive Vice Chairman

Council Member Vice Chairman Unit

Member

Member

Vice Chairman

Member

Member

Sustainability **Management** 

The promotion of sustainability development serves as a foundation for an enterprise to practice high-quality development. On that account, Asia Symbol has taken the initiative to integrate the United Nations Sustainable Development Goals, and, in its own operations, striven to bring positive environmental and social impacts, with the aim to achieve a sustainable, stable and healthy development.

# **Asia Symbol 2030**

# **Sustainability Strategy**

In 2015, the RGE Group released the Forestry, Fiber, Pulp & Paper Sustainability Framework, promising that the Group and its subsidiaries would be committed to becoming excellent and responsible neighbors of the local, national and global society by protecting the environment and respecting human rights.

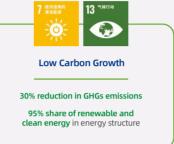
In 2020, under the guidance of the Forestry, Fiber, Pulp & Paper Sustainability Framework issued by the RGE Group, Asia Symbol released the Sustainable Development Goals of Asia Symbol by 2030 report, charting the course for the Company's development in the next 10 years. The Goals centered on circular growth, low-carbon growth, inclusive growth and synergetic growth, and proposed sustainable development goals and action plans by 2030, with 2017 as the baseline year, to provide sustainable solutions to the environmental and social challenges faced by the paper industry.













Sustainable Development Goals of Asia Symbol by 2030





Syriergetic Growth

100% chips source from responsibly managed forest

100% pulp traceability

100% key suppliers auditing based on systematic risk assessment practices



To ensure the implementation of the Sustainable Development Goals by 2030, Asia Symbol has established a sustainability development organization system and holds regular meetings to discuss the progress of the sustainability development work, so as to guarantee the achievement of the goals. From 2020 to 2021, Company reaped a number of honors such as the "Top 60 Responsible Brands of China's Enterprise Citizens 520", "Best Responsible Enterprise Brand of the Year", and "Best CSR Brand of the Year", with 14 entries selected into the 2011-2021 RGE China Cases for Sustainability Development.



14 cases of Asia Symbol were selected into the 2011-2021 RGE China Cases for Sustainability Development





In 2021, Asia Symbol (Shandong) was awarded the "CSR CHINA TOP 100 Best Responsible Enterprise Brand of the Year"



From 2020 to 2021, Asia Symbol (Shandong) had been awarded the "Top 60 Responsible Brands of China's Enterprise Citizens 520" for two consecutive years

		Goals and Progress	Sustainable Development Goals by 2030		Progress in 2021
		Asia Symbol, committed to building an open and transparent enterprise, has disclosed its progress for the Goals in the sustainability report, subject to social supervision.	ZERO death for employees and contractors		<ul> <li>Ongoing</li> <li>In 2021, one contractor of Asia Symbol (Shandong) died.</li> <li>In 2021, there were no fatalities in Asia Symbol (Guangdong).</li> </ul>
Sustainable Development Goals by 2030		Progress in 2021	Reduce our lost-time injury frequency to <0.5	£	<ul> <li>Keeping</li> <li>In 2021, the rate of lost time incident frequency of Asia Symbol (Shandong) was 0.26.</li> <li>In 2021, the rate of lost time incident frequency of Asia Symbol (Guangdong) was 0.45.</li> </ul>
30% reduction in product water use		Ongoing In 2021, the water consumption for production of Asia Symbol was 13.51 cubic meters per ton of products - a 4.05% decrease from that of the baseline year.  In 2021, the water consumption of Asia Symbol (Shandong) was 16.69 cubic meters per ton of products.  In 2021, the water consumption of Asia Symbol (Guangdong) was 5.16 cubic meters per ton of products.	Create Individual Development Plan for 100% employees  Increase female ratio in employee representation to 30%	Inclusive Growth	<ul> <li>○ Keeping         In 2021, Asia Symbol completed 100% the employee development plan.     </li> <li>→ Ongoing         In 2021, the female employee representatives in Asia Symbol (Shandong) accounted for 28% of the total.         In 2021, the female employee representatives in Asia Symbol (Guangdong) accounted for 40% of the total.     </li> </ul>
30% reduction in product air emissions	ılar Growth	<ul> <li>Keeping         In 2021, the air pollutant emissions of Asia Symbol were 0.46 kg per ton of products - a 42.5% decrease from those of the baseline year.         In 2021, the air pollutant emissions of Asia Symbol (Shandong) were 0.54 kg per ton of products.         In 2021, the air pollutant emissions of Asia Symbol (Guangdong) were 0.24 kg per ton of     </li> </ul>	At least 4 volunteer hours each employee per year		<ul> <li>→ Ongoing         <ul> <li>In 2021, the average volunteer time of Asia Symbol employees was 1.14 hours.</li> <li>→ Ongoing</li> </ul> </li> </ul>
ZERO solid waste to landfill	Circular	products.  → Ongoing In 2021, the solid waste landfill volume of Asia Symbol (Shandong) was 13,010 tons. In 2021, Asia Symbol (Guangdong) achieved zero solid waste landfill.	supported by education projects  1 million people benefited		In 2021, 14,978 students benefited from the education programs of Asia Symbol.  From 2017 to 2021, a total of 56,951 students had benefited from the education programs of Asia Symbol.  Ongoing  In 2021, the community projects of Asia Symbol benefited 50,777 residents in the surrounding areas.
> 95% water reused		→ Ongoing In 2021, the water reuse rate of Asia Symbol (Shandong) was 95.6%. In 2021, the water reuse rate of Asia Symbol (Guangdong) was 93.9%.	from community projects  100% chips source from responsibly managed forest		From 2017 to 2021, the community projects of Asia Symbol had benefited 262,993 residents in the surrounding areas.  → Ongoing  In 2021, the PEFC ™ /FSC® certified wood chips accounted for 35.6% of the total purchased by Asia Symbol.
30% reduction in GHGs emissions	Growth	→ Ongoing In 2021, the greenhouse gas emissions of Asia Symbol were 0.41 tCO₂e per ton of products - a 14.6% decrease from those of the baseline year.	100% pulp traceability	tic Growth	Ongoing In 2021, 95.99% of the wood pulp purchased by Asia Symbol (Shandong) could be traced back to the forests.  In 2021, 99.76% of the wood pulp purchased by Asia Symbol (Guangdong) could be traced back to the forests.
95% share of renewable and clean energy in energy structure	Low Carbon Gro	Ongoing  In 2021, the proportion of renewable and clean energy in Asia Symbol was 73.65%.	100% key suppliers auditing based on systematic risk assessment practices	Synergetic	Keeping In 2021, Asia Symbol reviewed 100% the key suppliers.

# **Sustainability Initiatives**



# Women's Empowerment Principles

The Women's Empowerment Principles is a joint initiative launched by the UN Global Compact and UN Women, formulated in 2010 to provide a holistic framework and principles that empower women and girls in the workplace, marketplace and community.

In 2020, the Company joined the "China GoldenBee CSR 2030" to help realize the United Nations Sustainable Development Goals





Asia Symbol Paper School provides customers with value-added services such as professional knowledge about paper and printing.

# **Stakeholder Engagement**

Asia Symbol is dedicated to improving the transparency and inclusiveness of corporate operations, establishing a multi-level and normalized exchange mechanism, actively understanding the expectations

and demands of stakeholders, and taking countermeasures based on its own operational conditions, so as to ensure the maximization of value created for stakeholders and build a good environment for enterprise development.

# Integrated innovation of media won the social recognition

Asia Symbol (Shandong) proactively expanded the role of internal magazines and WeChat official account in the stakeholder engagement. At the annual meeting of the national paper industry newspapers and periodicals held in May 2021, the *News of Asia Symbol* was awarded the "Top Ten Enterprise Newspapers" of 2019-2020 in the national paper industry, and the WeChat official account of "Asia Symbol (Shandong)" the "Excellent Enterprise WeChat Official Account" of 2019-2020 in the national paper industry.



In 2020, Asia Symbol (Guangdong) joined
In 2021, Asia Symbol (Guangdong) signed the

\*Women's Empowerment Principles\*\*

In 2020, Asia Symbol (Guangdong) joined
the Guangzhou Public Welfare "Time Bank"
Enterprise Public Welfare Alliance







In 2021, Asia Symbol has joined hands with more than 80 paper-making enterprises to launch the *Initiative for Pulp and Paper Enterprises to Implement the United Nations Sustainable Development Goals by 2030*, leading the high-quality and sustainability development of the pulp and paper industry

Stakeholders **Issues of Concern Communication and Participation Methods** Investors/ shareholders/ financial institutions Irregular safety and environmental Irregular communication and protection supervision and discussion Occupational health and safety Waste gas management Government Llimate change and energy use Industry digitalization agencies Monthly safety and environmental protection meeting columns Management Waste water management Customer service General manager communication Irregular employee family day Biennial survey of employee dedication dedication Annual labor union congress Employee Manual WeChat platform, internal magazines and publicity columns of the Company Staff Monthly staff symposium Annual sustainability report Occupational health and safety Waste water Customer service Sustainable Suppliers/ supervision and assessment WeChat platform of the Company Waste gas management consumption Annual customer satisfaction survey Asia Symbol Premium Gathering Customer service Chemicals
Product quality and innovation management Customers/ Irregular technical exchanges and product development Quarterly dealer conference dealers/ Annual sustainability report Asia Symbol Paper School consumers Online monitoring of real-time Irregular communication and environmental data discussion Non-profit Waste gas management Support of community organizations Waste water management development Online monitoring of real-time environmental data
Annual sustainability report

MeChat platform of the Company Irregular product exhibitions and industry seminars Industry associations Waste gas management Management of water Online monitoring of real-time Annual sustainability report weChat platform of the Company Media Chemicals management Waste management Weekly factory opening days | Irregular product exhibitions Product quality and innovation Waste gas management Online monitoring of real-time environmental data discussion Sustainability research institutes Sustainable consumption management. Online monitoring of real-time Bi-weekly community visit and discussion Waste gas management Management of water Community Weekly factory opening days

Community normalized

complaint e-mail and hotline

communication mechanism representatives Waste management Chemicals managemen

# **Materiality Analysis**

Asia Symbol attaches great importance to the voices of stakeholders, and identifies major stakeholders and determines their importance based on the production and operation of the enterprise, as well as the communication with stakeholders. In accordance with the sustainability framework, standards and norms, coupled with the industry development trends and practices in the same industry, the Company systematically identified and selected 14 material issues pertaining to sustainability development, conducted an online stakeholder survey, with 348 valid questionnaires collected, so as to help the Company better understand and analyze the focus of stakeholders, identify its development direction, and guide the report formulation.



# **Evaluation Procedures for Material Issues**



# Matrix of Material Issues of Asia Symbol for Sustainability Development



In 2021, Asia Symbol re-sorted the issues. Compared with the material issues in the previous report, the major changes were as follows:

- Combined with industry trends and stakeholder concerns, added new issues such as sustainable consumption, industry digitalization, and chemicals management;
- Integrated some issues to make the classification clearer, such as: integrating
  the climate change and carbon emissions, as well as the sustainable use and
  management of energy into climate change and energy use, and the product
  quality and product safety, as well as the R&D input and product innovation into
  product quality and innovation;
- Reduced the total number of issues from 20 to 14 to further focus on the demands of stakeholders and the sustainability priorities of Asia Symbol.

# **Material Issues and Boundaries**

Material Issues	Description
Product quality and innovation	Optimize product performance through product innovation to meet the differentiated demands of customers and other partners within the value chain for products.
Industry digitalization	Digitally upgrade, transform and reinvent the business with a new generation of digital technologies.
Responsible sourcing	Work with suppliers to purchase legally-sourced wood chips and pulp to ensure the supply chain traceability.
Customer service	Establish and improve the customer service system to enhance customer satisfaction.
Climate change and energy use	Use energy efficiently, increase the proportion of renewable and clean energy, reduce greenhouse gas emissions, and mitigate the impact of climate change.
Sustainable consumption	Supply products that enhance the quality of life while meeting basic needs and minimize the use of natural resources and toxic materials, as well as the waste and pollutants generated during the products' life cycle.
Waste gas management	Ensure that exhaust emissions comply with regulatory requirements and the best practices in the industry and reduce air pollutant emissions per unit of products.
Waste water management	Ensure that waste water discharge complies with regulatory requirements and the best practices in the industry.
Management of water resources	Guarantee efficient use of water resources, improve water reuse rate, and reduce water consumption per unit of product.
Waste management	Manage the solid waste generated in the production process in accordance with the principle of "reduction, harmlessness and recycling".
Chemicals management	Ensure that chemicals management conforms to the internationally recognized guidelines for chemicals management and reduce the related air pollutant emissions.
Staff training and development	Support staff training and provide opportunities for development.
Occupational health and safety	Provide employees and contractors with a safe, suitable and hygienic workplace, as well as the protective equipment and training needed for safe work.
Community development	Carry out community public welfare and volunteer activities oriented towards the solving of social problems.

Asia Symbol

# Innovation -Led Development

Innovation is the primary driving force for the high-quality development of an enterprise. Asia Symbol fully implements an innovation-driven strategy, dedicates itself to building "innovative" enterprise, introduces intelligent and digital technologies, and actively carries out all-involvement innovation, thus creating a corporate culture in which "everyone desires innovation, everyone strives for innovation, and everyone is competent for innovation".



# Our **Approach**





We aim for today to be better than yesterday and tomorrow to be better than today

> We act in accordance with our RGE sustainability framework

# **Performance**

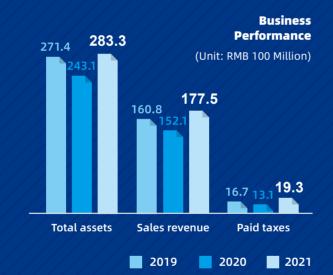
From 2020 to 2021, confronted with the complex and changeable economic environment at home and abroad, the Company, sticking to innovative development, had achieved high-quality and steady growth in business operations, paid a total of RMB 3.24 billion in taxes, and thus contributed to the local economic and social development. Specifically speaking, Asia Symbol (Shandong) had reaped several honors such as the "Enterprise with Outstanding Contribution to Economic Development" and "Enterprise with Outstanding Contribution to Import and Export", and Asia Symbol (Guangdong) had been awarded the title of "Major Taxpayer in Shuangshui Town".



paid a total in taxes of RMB 3.24 billion



Asia Symbol was awarded the "Enterprise with Outstanding Contribution to Economic Development in 2021" by the People's Government of Rizhao

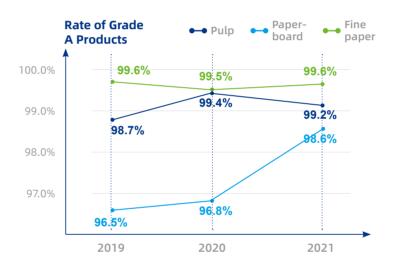


**Product Output** (Unit: 10,000 Tons)



# Quality and Service

Adhering to "customer orientation" and the principle of "stable quality. stable supply, and stable technical services", the Company continues to introduce new technologies and methods to improve the level of quality and service.



# **High-Quality Products**

# Product quality

The Company has established a complete quality management system that conforms to the ISO9001 standard, runs through the entire product life cycle and covers all elements affecting product quality, based on which it has continued to deepen the lean management and Six Sigma management and introduce intelligent systems for quality inspection, so as to continuously raise the level of product quality management.

# Visual inspection of ream paper

To strengthen the unified quality control of the production line, the Company arranged 10 sets of ream paper testing equipment to increase production efficiency.

### Reduction of the rework amount

10 automatic production lines were all installed, able to save rework costs of about RMB 1.6 million per year.

# Decrease of customer complaints

No customer complaints related to ream paper were received for the five production lines installed in phase I.

### More advanced detection method

The previous 1/1000 manual sampling inspection was replaced by 100% realtime detection



# Product safety

The Company attaches great importance to product safety and health and has established the FSSC22000 food safety management system, strengthened supervision and implementation, and advocated a food safety culture, dedicating itself to providing customers with good-quality products. From 2020 to 2021, the Company recorded no health and safety violations involving products and services.



The double-sided kraft-soled liquid packaging paperboard is a kind of environmentallyfriendly liquid packaging paper. Compared with the ordinary white bottom liquid packaging products, it holds good product characteristics:

- The proportion of unbleached pulp used is about 80%, which helps reduce the use of bleaching chemicals in the pulping process and the sewage discharge, hence greater food safety and environmental friendliness;
- O with the same paper performance and the same paper area, the product has its paper weight and pulp and chemical consumption reduced by 10%-20%. Currently, the product has become the preferred choice of customers.



# **Product innovation**

In line with the strategic positioning of green pulping and the process needs of clean production. the Company has, with the independent innovation of the enterprise technology center as the focus and the industry-university-research cooperative R&D as the support, undertaken and completed more than 100 national, provincial and municipal science and technology projects, applied for more than 100 domestic and foreign patents, and developed a series of new products such as premium bleached hardwood kraft pulp, liquid packaging ivory paperboard, customized pulp, etc., as well as new technologies and new processes for energy conservation, emission reduction, and clean production. From 2020 to 2021, the Company had 2 post-doctoral research platforms, invested RMR 1.15 billion in R&D, and successfully applied for 8 invention patents and 23 utility model patents.

# Development of premium thermosensitive label base paper

The premium thermosensitive label base paper is a kind of industrial paper specially used for processing and manufacturing high-grade label paper. Apart from the characteristics of ordinary thermosensitive base paper, the product also holds features such as high tensile strength, great tearing strength and good internal bonding strength. In order to improve the product quality, the Company adjusted the pulp and process, developed the new product of premium thermosensitive label base paper, and applied biological enzyme technology to enhance the pulp dehydration, with steam consumption reduced by 3% in the production. The product technology advanced level as identified by the expert group of Guangdong Paper ndustry Association, filling in the blank of premium thermosensitive label base paper in South China.



↑ Premium Thermosensitive Label Base Paper

# **High-Quality Service**

# **Customer satisfaction**

The Company adheres to customer orientation, provides them with pre-sales, in-sales and aftersales technical support throughout the process, diligently learns about their needs, sincerely solves problems of customers, and delivers services with warmth and consideration.

The Company also invites third-party agencies to conduct customer satisfaction surveys every year, listens to the voices of customers in terms of quality and service, and makes continuous improvements based on their feedback.

# of Asia Symbol in 2021 5 5 5 0 2021 4.34 4.60 0 0 Full score

**Customer Satisfaction Survey** 

# Differentiated products designed to meet the needs of customers In recent years, Asia Symbol (Shandong), based on customer needs, has devoted greater effort to the R&D of cigarette cards, and, on the basis of traditional white-core cigarette cards and yellow-core cards, developed a series of cigarette cards with special functions, such as high-bulk cigarette cards, high-white and high-toughness cigarette cards, soft pack hardened cigarette cards, identification fiber cigarette cards (brown fiber/red fiber), etc., to increase the customer satisfaction. In 2021, Asia Symbol (Shandong), with its excellent performance in the cigarette pack white paperboard, was awarded the "Innovative Supplier of Cigarette Packs in 2020" by the Tobacco Packaging Industry Information Committee. 亚太森博(山东)紫纸有限公司: 贵企业在"黄鹤楼·爱德旺斯" 杯 2020 年度烟草包装系列评选 活动中荣膺 "2020 年產烟包创新供应商" 称号。 特颁此证, 以资鼓励 同草包装行业信息委员会 二十十月 ∧ Innovative Supplier of Cigarette Packs in 2020

# **Customized service**

Embracing the principle of "customized service and innovation for mutual benefit", the Company has developed a series of products tailored to the differentiated needs of customers, thus enriching the product line and providing customers with more choices.

# Response to customer complaints

The Company has formulated a management system for customer complaints, clarified the complaint receiving procedures and handling principles, procedures and methods concerning product quality and logistics issues, and conducted analysis of the reasons to specify preventive and corrective measures. The Company has also applied digital technology, built a precise logistics system and established a barcode tracking platform to optimize the customer experience, with rate of customer complaints about warehousing and logistics showing a continuous decline.

# Innovative production of "customized pulp"

Asia Symbol has continued to promote the enterprise's transformation from production orientation to service orientation, and, based on its leading position in the traditional wood pulp industry, developed BPT, BPW, BPSP, low white pulp and other customized pulp for production of tissues, fine paper and special paper for different customers.

In this regard, the Company upgraded the single production line to a periodic rotation production process and transformed the original extensive production mode into a detailed list for each process, thus endowing the Company with new market prospects. In 2020, the market share of customized pulp produced by Asia Symbol accounted for about 50%.



Customized Pulp

### 3.10 **Rate of Customer Complaints about** Warehousing and Logistics of Asia Symbol (Guangdong) in 2015-2021 1.31 (Times/10,000 Tons) 0.40 0.22 0.15 0.10 2015 2016 2017 2018 2019 2020 2021



▲ Precise Digital Logistics Platform

# Improvement of service accessibility

In 2021, Asia Symbol launched the online applet named "Asia Symbol Premium Gathering", which was based on the dynamic QR code project - "one QR code for each box" - of Asia Symbol and equipped with both anti-fake tracing and marketing promotion functions. The applet adopted ecological tools of WeChat to achieve efficient and precise reach, as well as targeted marketing tailored to different people, thus empowering channels and creating value for customers.



Please scan the code to watch
Asia Symbol Premium

# Lean Management

the lean management of the Company created value worth

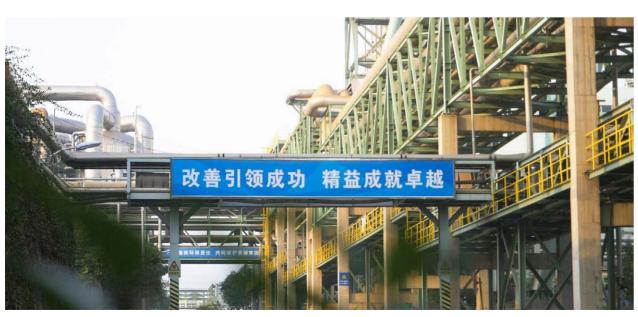
309

million

The Company takes lean management as an important starting point for the implementation of the United Nations Sustainable Development Goals and, based on the Company's mature management model for continuous improvement, gradually realizes the routinization of lean management and the streamlining of daily management, with the concept of continuous improvement fully integrated into the daily work. During the establishment and evaluation of lean improvement projects, the Company has taken the initiative to benchmark SDGs, not only to evaluate their economic value, but also to take their social and environmental value into account, hence a good facilitator for the gradual integration of SDGs into corporate operations.

Since 2020, the Company has continued to promote the construction of grassroots teams, distributed various indicators such as safety, environmental protection, quality, output, and talent cultivation to workshops/departments and grassroots teams, established an evaluation system, and facilitated the implementation of various management indicators through monthly tracking, inspection and improvement. In 2021, the lean management of the Company created value worth RMB 309 million.





∧ Lean Management Slogan in the Factory

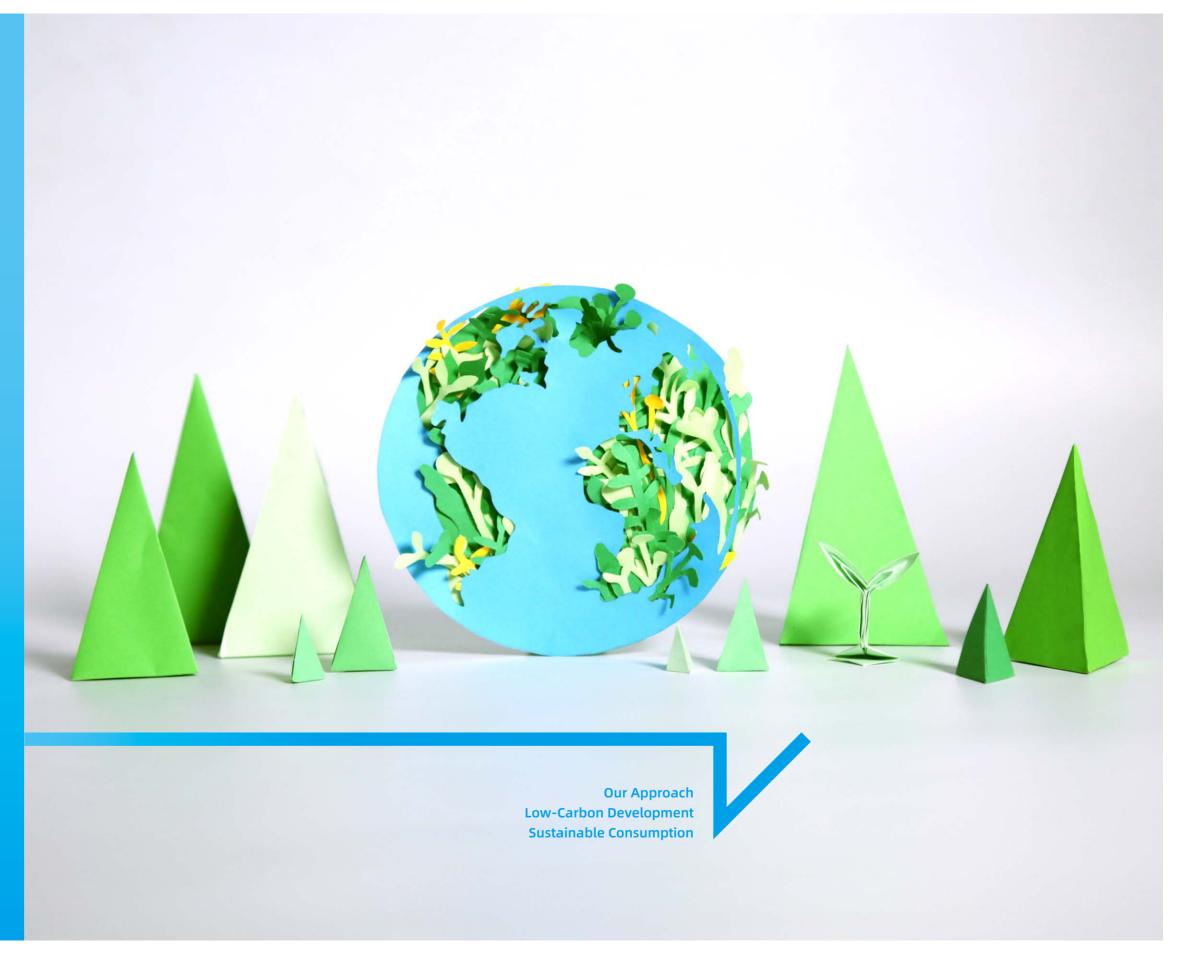


Asia Symbol



# Response to Climate Change

Low-carbon development is the route a company must take to deal with climate change. Asia Symbol has constantly optimized its own energy structure, increased the proportion of clean and renewable energy, and reduced energy consumption of operations and products through technological upgrade, striving to facilitate the country's realization of the carbon peaking and carbon neutrality goals.



# Our**Approach**





Green and low energy conservation and consumption reduction carbon

> professional supervision and all-staff participation

# **Management System**

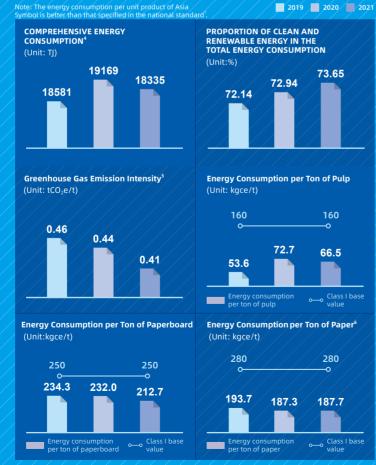
The Company actively responds to the national "double-carbon" goal, participates in the establishment of the Carbon Management Committee of RGE China, and compiles the Accounting and Reporting Procedures for Greenhouse Gas Emissions to guide the Company's carbon management. Based on an intelligent and digital energy management system, the Company adopts lean thought to perform refined management of energy, so as to reduce the energy and resource consumption in production. Besides, the Company has also formulated the Energy Management System Manual, which passed the ISO50001 energy management system certification and remains valid until 2021.

# Performance

In 2021, the comprehensive energy consumption of the Company was 18,335 TJ, of which the clean and renewable energy reached 73.65%, and the greenhouse gas emission intensity was 0.41 tCO<sub>2</sub>e per ton of products, in 2021, in the energy structure of Asia Symbol (Shandong), biomass energy<sup>3</sup>accounted for 81,1% of the total energy consumption.

# Greenhouse Gas Emissions of Asia Symbol

(UINL. 10,	000	Ulis	or co₂ej				
Scope of Emission		on	2019	2020		2021	
Scope 1			154.4	161.9		152.	2/
Scope 2		/	8.0	3.8	/	1.8	//
Total			162.4	165.7	/	154	



# **Low-Carbon Development**

Asia Symbol bases its development on a "double-carbon" strategy to fully promote the transformation and upgrading of the enterprise. The Company applies the concept of energy conservation and carbon reduction throughout the procurement, use, production, transportation and disposal of raw materials, and continuously optimizes the production process to reduce energy consumption in enterprise operations, In 2021, the Company fulfilled the integrated project phase I of flue gas deep treatment and waste heat warming. After completion, the whole project is expected to provide a heating area of 6 million square meters and reduce carbon dioxide emissions by 380,000 tons per year, playing a leading demonstration role in energy conservation and emission reduction in the paper industry.

reduce carbon dioxide

emissions per year  $380_{\text{ thousand tons}}$ 

Odor incinerators are used to dispose of waste gas produced in pulp mills, with diesel fuel adopted as a fuel. The Company developed new technology to recycle the methanol byproduct produced in the evaporation section by extracting alkali and deliver it to the odor incinerator for combustion to replace diesel, through which about 4,000 tons of diesel could be saved per year. The core technology of the project was authorized by the national invention patent.

Combustion of by-product methanol in the placement of diesel

The Company has actively applied clean energy, made full use of biomass resources (paper-making black liquor, wood chips, etc.) generated in the pulping process to generate electricity and steam, built rooftop photovoltaic power generation projects on

the factory floor with the local solar energy resources and adopted low-carbon waterway transportation instead of road transportation, with the aim to reduce its carbon emission intensity in an all-round way.



# The first phase of the renewable energy pilot project was put into operation

Asia Symbol (Guangdong), committed to be the vanguard of green factories, actively developed and utilized local solar energy resources, made full use of the factory floor based on its own development, and invested RMB 4 million to build a rooftop photovoltaic power station, achieving annual power generation of 1.084 million kWh and reducing carbon dioxide emissions by about 691 tons per year8.

achieving an annual power generation

reducing carbon dioxide emissions by about per year





# **Sustainable Consumption**

The Company advocates the concept of "green, moderate, civilized and healthy" sustainable consumption, based on which it has developed a variety of new products to meet the needs of different customers for higher quality products, and promote the high-quality development of the Company itself.

# **Carbon-Neutral Products**

The Company makes active contributions to the realization of the national "carbon peaking and carbon neutrality goals", and proactively measures the carbon footprint of its products, with greenhouse gas emissions from raw material acquisition, production, and transportation included. In the production process, the Company reduces the carbon emissions of products through energy conservation and emission reduction measures. In the transportation process, it minimizes the emissions mainly through refined management. For carbon emissions that cannot be reduced through carbon emission reduction projects, voluntary purchase of emission reductions approved by the State, in the form of carbon trading, is carried out to offset the carbon emissions of products.

# The domestic first carbon neutral copy paper was put on the market In 2021, Asia Symbol (Guangdong) invited internationally authoritative certification bodies to calculate the carbon footprint of red PaperOne products and achieved carbon neutrality of the products through ssion reduction and other measures n accordance with the global general carbon neutrality standard PAS2060. The products obtained the "carbonneutral" product certificate issued by the Haixia Resources and Environment Exchange, becoming the first "carbonneutral" products in the paper industry 碳中和证书

# **Green-Designed Products**

The Company has actively built a green manufacturing system, and developed green-designed products based on the building of green factories. In 2021, "BoardOne" coated white paperboard and

white paperboard for cigarette packs were selected as green-designed products by the Ministry of Industry and Information Technology.



∧ "BoardOne" Products

# **Environmentally-Friendly Products**

The Company has actively responded to the trend of energy conservation, emission reduction and clean production in the pulp and paper industry, built a green paper industry chain, developed low-whiteness pulp, and produced more environmentally friendly and healthier natural color series of fine paper, thus achieving efficient use of resources and ecological environmental protection while meeting the higher demands of consumers.



Asia Symbol takes the initiative to implement the green and low-carbon development, innovates its production process, and launches the "Green One" natural copy paper, which features "ecological and health friendliness", and adopts raw materials with the CFCC-PEFC<sup>TM</sup> forest chain of custody joint certification,

pollution load, improve the use efficiency

of raw materials, and reduce water

natural copy paper, which features
"ecological and health friendliness", and
adopts raw materials with the CFCC-PEFC™
forest chain of custody joint certification,
with no fluorescent whitening agents
added. The copy paper appears in the
color of original wood pulp, and feels soft
and comfortable, able to relieve the fatigue
caused by long-term reading and thus
protect the readers' eyesight.





The "non-coated printing and writing paper" of the Company was rated as the "leader" of water and energy efficiency in the paper industry of Guangdong in 2020.



# **Lightweight Products**

Products with lighter packaging can reduce resource consumption in the production process and cut carbon emissions throughout the entire process, with the consumption link included. The Company has developed a lightweight kraft-soled liquid packaging paperboard, the thickness and stiffness of which reach the required standard with a lower base weight. It can meet the box packaging performance under low base weight, and is able to, with the same paper area, save paper weight and pulp and chemical consumption by 2%-5% for customers. The comprehensive technical level of the project has, therefore, reached the domestic leading level.



· Lightweight Kraft-Soled Liquid Packaging Paperboard



Ordinary Kraft-Soled Liquid • Packaging Paperboard

Asia Symbol



# Green and Circular Development

Green development is the most sustainable and long-term mode for an enterprise. Asia Symbol always puts ecology first, takes green development as the basic principle, integrates the development of circular economy into the corporate management genes, and strives to build a green enterprise and achieve green growth in line with the spirit of continuous improvement and the principle of "reduction, reuse and recycling", aiming to become a world-class green factory.



# Our **Approach**





Either the enterprise eliminates pollution

or is eliminated by it

# Environmental protection goals -

Zero failures

Zero odors

Zero complaints



# **Environmental** management system

The Company, regarding environmental protection as its life, has established a special environmental protection management committee, and, led by the Company's managing director, formed a three-in-one environmental management system that integrates production operation control, logistical

support, as well as environmental the Company revised and integrated environmental management systems and Management Regulations for Environmental Protection Rewards and Punishments. The Company has passed the ISO14001 environmental management system certification, and as of 2021, the certification will remain





# Chairman of Asia Symbol (Shandong) Chen Xiaorong:

Green development is the most sustainable long-term development. obtain new capital channels, create green competitive advantages of products and increase business reputation.

77

# Improvement of management level

The Company has put environmental production and operation, established a perfect environmental protection management and control, emergency response and training system, continued to improve through lean management and independent preservation, and took preventive measures through emergency drills, to must be checked when taking up posts

and environmental protection must be emphasized during meetings. In 2020, Asia Symbol (Shandong) was selected into the fifth batch of green manufacturing list of the Ministry of Industry and Information Technology, becoming a "national green factory". By 2021, Asia Symbol (Guangdong)
has won the title of "Green Brand Enterprises with Environmental Credit"



Asia Symbol(Guangdong) has won the title of "Green Brand Enterprises with Environmental Credit"

for 8 consecutive years



### **Environmental protection inspection system**

protection, and company leaders) environmental protection inspection teams, to carry out continuous inspection in and around the factory, respond internally and externally, and communicate with production and operation at the first time for suspected odor problems, so as to quickly make judgments and solve problems.

to hold regular discussions, collect opinions and suggestions on environmental management, odor control, pollutant discharge and other aspects, and immediately





Asia Symbol's production, management and corporate culture are closely environmental protection work of enterprises to the society, and doing something for the society within our ability.

----Bai Xiaoli,

Asia Symbol's environmental protection social supervisor



# **Investment in Environmental** Protection

By 2021, the Company's accumulated investment in environmental protection exceeded RMB 5.5 billion. Among these, Asia Symbol (Shandong) has invested more than RMB 5 billion in environmental protection, which is the highest in pulp and paper factories of the same scale environmental protection investment and the proportion of total investment. consumption and environmental protection indicators have reached the leading level in the industry, which is superior to developed countries such as Finland and Japan. From 2020 to 2021, the Company did not violate environmental laws and regulations.



With outstanding performance in circular economy, Asia Symbol (Shandong) has been rated as "Resources Cyclic Utilization Base in Shandong".



protection exceeded

# Green Factory

The Company actively responded to the requirements of *Made in China 2025* to build a green manufacturing system, and took the initiative to benchmark the evaluation indicators and requirements of green factories, creating green factories and accelerating the green transformation.

# Water

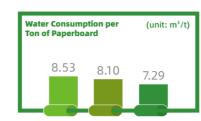
The Company has established the water use principle of "quality-based supply, stage treatment, temperature matching, cascade utilization, small radius circulation and closed circuit in different areas". The water is mainly taken from rivers, reservoirs and other surface water bodies, and is used for production after technological treatment, without any negative impact on local water sources due to water intake

The Company continues to innovate and tap the potential, and the pulp washing effect and filtrate recycling are strengthened in the pulping production line. The paperboard production line adopts the advanced white water recovery system for water recycling to continuously reduce the water consumption per unit product. In addition, the Company has built an advanced reclaimed water reuse system, adopting the "ultrafiltration + reverse osmosis membrane" treatment process, and re-deeply treating the sewage treated by the municipal sewage treatment factory for boiler water replenishment and other sections in the production process. The full-load production can save more than 10 million tons of fresh water annually.

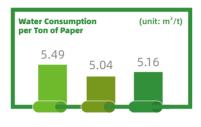
Note: 9:Including fresh water and reclaimed water. In 2019, the production water withdrawal was adjusted from 57.421 million m to 53.62 million m<sup>3</sup>, which was restated due to the change of the statistical caliber of Asia Symbol (Shandong). 10:The water consumption self-provided by Asia Symbol (Shandong) for power plant cannot be separated according to the two production lines of pulp and paperboard, so the water consumption per ton of pulp and that per ton of paperboard do not deduct the water consumption of power boiler.

# Note: The unit product water consumption and water reuse rate of Asia





2019 2020 2021







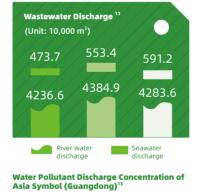


In view of the wastewater produced in the pulping and papermaking process, the Company adopts advanced wastewater treatment technology to reduce the amount of pollutants from the source of production and the amount of wastewater discharge. The Company's production wastewater and domestic sewage are discharged into the deep sea and rivers after being treated by the sewage treatment factory in the factory. The online monitoring facilities are installed on sewage outfalls and are networked with the provincial and municipal environmental protection departments.

### Water Pollutant Discharge Concentration of Asia Symbol (Shandong)<sup>12</sup>

47.1

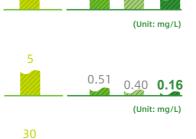
COD

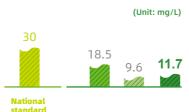






Shandong provincial standard



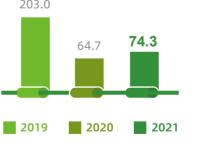


# Waste Gas

The Company is committed to building a factory without offensive odors. To eliminate the smell from nitrogen oxides, sulfur dioxide, particulate matter and unorganized exhaust gas generated in the production process, it has built environmental protection projects such as dual power odor backup combustion system, ultra-low emission project of alkali recovery boiler and power boiler, dust-proof net project of wood chip yard, capping project of sewage treatment pond, advanced treatment of flue gas and waste heat warming project, etc., and effectively treated the exhaust gas.







Note: 11: Wastewater discharge includes urban regeneration wastewater of Asia Symbol (Shandong) and wastewater of Lyocell Project. 12: Standard of Shandong Province Integrated Wastewater Discharge Standard for Basin Part 5: Shandong Peninsula Basin (DB37/3416.5-2018).

# 141

# The first large-scale alkali recovery boiler denitration and dust removal transformation

There is no mature denitration technology for large-scale alkali recovery boiler at home and abroad. To realize the goal of its green factory, the Company organized a technical force, cooperated with the world's most advanced environmental protection company, invested more than RMB 400 million to implement denitration and dust removal transformation on the second-stage production line, and reduced the air pollutant emissions by about 30%.



∧ Alkali recovery boiler denitration system

# The first dual power odor combustion system in pulp and paper industry

The odor produced by kraft pulping needs to be sent to the burning point for treatment through the collection system, otherwise it will produce a peculiar smell and affect the surrounding environment. In order to build a zero-odor factory, Asia Symbol (Shandong) invested more than RMB 58 million to upgrade more than 70 pumps, more than 130 valves and other equipment in 9 workshops, and added UPS standby power supply, standby air compressor and standby water source to ensure the continuous supply of public facilities such as water, electricity, steam and compressed air required for odor treatment. As the main improvement point, UPS standby power supply can be automatically switched to standby power supply when the main power grid is cut off so as to realize seamless connection of power supply switching and ensure continuous power supply of related equipment of odor system. Since the completion of the project, there are no odor leakage and environmental protection accidents caused by public utility failure in Asia Symbol (Shandong).



# Tian Wenling, the director of health and family planning in Donghanjia Village, Economic Development Zone Rizhao:

We are the villagers around the factory of Asia Symbol. Since they started to build the factory, we have been neighbors. When the enterprise was put into production, there was indeed a little smell here, and the villagers also had some opinions. However, in recent years, there has been no smell at all, and the enterprise often invited us to visit the factory. We also learned that enterprises have increased investment in environmental protection and made many improvements in recent years, and we have also carried out co-construction activities together to improve the quality of life of villagers.

99

Note: 13:National standard *Discharge Standard of Water Pollutants for Pulp and Paper Industry* (GB3544-2008) and Guangdong provincial standard *Discharge Limits of Water Pollutants* (DB44/26-2001).

14: SO<sub>2</sub> emission in 2019 was adjusted from 48.6 tons to 144.3 tons, which was restated due to the change of statistical caliber of Asia Symbol (Guangdong). By the end of 2020, Asia Symbol (Guangdong) completed the transformation of ultra-low emission of boiler flue gas, and the SO<sub>2</sub> emission was significantly reduced in 2021.

15:In 2019, the emission of PM was adjusted from 243 tons to 203.0 tons, which was restated due to the change of the statistical caliber of Asia Symbol (Guangdong). By the end of 2019, Asia Symbol (Shandong) completed the denitration and dust removal transformation and achieved a significant reduction in NOx and PM emissions by 2020.

# **Solid Waste**

The Company treats the waste generated in production according to the principle of "reduction, reuse and resource utilization". The general solid wastes produced in the production process are saw dust, pulp residue, ash, green mud and sludge, etc. In 2021, Asia Symbol (Guangdong) had realized zero solid waste landfill, and Asia Symbol (Shandong) had realized zero solid waste landfill except green mud and slaked lime slag.

The hazardous wastes generated in the production of the Company are waste mineral oil, waste lead-acid batteries, waste oil drums, waste filter elements, etc. the amount generated in 2021 is 136.3 tons, all the wastes are transported to qualified units for proper disposal.



# Innovation of production technology to reduce the amount of paper waste slag

The liquid calcium carbonate slurry is provided for the ground calcium carbonate workshop to improve the smoothness, opacity and strength of paper, and to save the amount of wood pulp fiber. However, the original process will produce a lot of waste residue. The Company has greatly reduced the amount of waste residue by adjusting the production process, and realized the saving of a lot of manpower, vehicle damage, fuel consumption and raw materials.

	Before Improvement	After Improvement
Waste residue quantity	>1460 ton/year	>12 ton/year
Man-hours for waste residue treatment	360min per week	90min per month
Raw material consumption per year	RMB 365,000	RMB 3,000

This process improvement is a technological innovation, which is the first in the ground calcium carbonate industry. The waste residue rate of the ground calcium carbonate workshop is far lower than the industry average of 0.006%-0.014% in other calcium carbonate factories, and it is a leader in the industry.

# Noise

Continuous and automatic large-scale mechanical equipment in pulping and papermaking factory will produce loud noise in the operation. In order to reduce the impact of noise on personnel, the Company set up mufflers in the workshop and took vibration reduction measures, making full use of the shielding effect of buildings to reduce the noise to the requirements of the EIA. For some high-noise sections in the factory, the Company built sound insulation rooms for operators or implemented remote terminal control to avoid noise harm to employees. At the same time, the Company strengthened the personal protection of operators, provided anti-noise equipment such as earplugs and earmuffs, and planted green belts in the factory area and factory boundary in an all-round way, so as to screen the noise.

# **Equipment noise reduction**

Blowers in sewage treatment plant are important equipment to provide oxygen demand of microorganisms in aeration system. The previous blower has been used for many years, with high energy consumption and noise. In order to save energy and reduce noise, the Company adopts advanced centrifugal blower to replace the previous roots blower. While reducing the operating cost, it can reduce the noise by 15 decibels and the noise reduction effect is obvious.





# Production Amount and Treatment Method of General Solid Waste of the Company (Unit: Ton)

		Type of Solid Waste	2020	2021	Handling Method	Rate of Multipurpose Utilization
		Wood chips	98675	98356	Saw dust is sent to power boilers for incineration or sold to communities for planting mushrooms and making profiled boards	100%
Asia Symbol (Shan dong)		Pulp residue	7657	8346	The pulp residue is sold to low-end paper mills for comprehensive utilization.	100%
	_	Ash	56903	48591	Boiler ash is sold to building material factory for comprehensive utilization.	100%
		Sludge	43197	47821	After the sludge is dried by the plate and frame filter press, the primary sludge is sold to the small paper mill for comprehensive utilization. The biological sludge is burned by the boiler in the factory area or used to produce the organic fertilizer. The air flotation sludge is used as the auxiliary material for building materials for comprehensive utilization or sent to the existing boile in the factory area for combustion.	100% er
		Green mud and slaked lime slag	13880	13010	Green mud and slaked lime slag are sold to solid waste landfill for sanitary landfill.	0
		Fly ash	45645	58326		100%
Asia		Slag	15877	15331	Fly ash, slag and desulfurized gypsum are sold to building material factory for comprehensive utilization.	al 100%
Symbol (Guang		Desulfurized gypsum	10419	10454		100%
dong)		Other general solid wastes	6197	7149	Pulp and slag are sold to low-end paper mills for comprehensive utilization, and sludge is used as raw material and burned with coal.	100%

# **Chemicals**

Hazardous chemicals will be used in pulping and papermaking, mainly including hydrogen peroxide, hydrochloric acid, sulfuric acid, sodium hydroxide, etc. The Company has formulated the Management Procedure for Hazardous Chemicals, which clearly defines the procurement, production, storage and transportation, loading and unloading, use, scrapping and

emergency treatment of hazardous chemicals. The Company conducts regular assessment and inspection of hazardous chemicals. While ensuring the product quality, the Company tries to replace harmful chemicals with harmless chemicals or select chemicals with little harm to human health and environment.





# ARIA natural shade offset paper

Asia Symbol (Guangdong) actively practices the concept of green intellectual creation, adopts advanced papermaking technology and quality control technology, and develops a series of healthy and environmentally friendly ARIA natural shade offset paper . The product has a delicate paper surface, no fluorescent whitening agent, which is beneficial for eyes and provides the safest reading experience for teenagers and children readers.

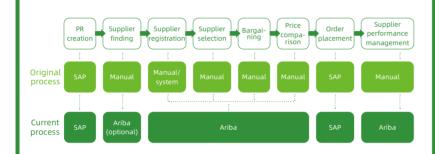


# Responsible **Supply Chain**

To promote the responsible procurement of wood chips and wood pulp, the Asia Symbol undated its Wood and Pulp Sourcing Policy<sup>16</sup>in 2020, encouraging wood chips and wood pulp suppliers to obtain certification of chain of custody of forest products, encouraging suppliers to implement sustainable forest management practices, giving priority to the certified wood chips and wood pulp for procurement and giving priority to suppliers committed to forest protection and peatland management. The Company established a supply chain traceability system to trace the source of wood chips and wood pulp, implemented a verification system evaluated by an independent third party, announced progress in a transparent way, and ensured continuous improvement.

# Asia Symbol avoids purchasing the following wood chips and wood pulp

- illegally harvested or traded
- from forests of high conservation value (HCV)3, high carbon stock (HCS)4, from ancient and endangered forests (such as Indonesia's natural tropical forest, Canada's Boreal Forest, Coastal Temperate Rainforests, the Amazon and West Africa) or from the habitats of endangered species
- from natural forests which are not certified5
- from genetically modified trees
- obtained in violation of the rights of indigenous peoples and communities to give or withhold their Free, Prior and Informed Consent (FPIC) to operate on lands where they hold legal, communal or customary rights
- obtained in violation of workers' rights or any of the ILO's Declaration on Fundamental Principles and Rights at Work

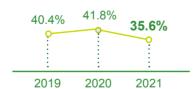


The Company established a digital procurement platform, improved the transparency and efficiency of procurement activities, and incorporated environmental and social performance into the initial qualification examination and annual performance evaluation of suppliers During the reporting period, the Company's audit rate for new suppliers and key suppliers reached 100%

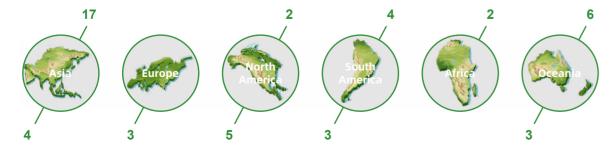
In 2021, Asia Symbol (Shandong) purchased 3.91 million (oven dry metric ton) of wood chips, mainly acacia, eucalyptus and coniferous wood chips, and the proportion of wood chips certified by PEFC<sup>™</sup>/ FSC®17was 35.6%. In 2021, the Company purchased 1,006,866 air-

dried tons of wood pulp, mainly coniferous pulp, hardwood pulp, mechanical pulp and natural pulp. The proportion of wood pulp certified by PEFC<sup>™</sup>/FSC® of Asia Symbol (Shandong) was 53.9%, and that of Asia Symbol (Guangdong) was 42.3%.

### Certification proportion of PEFC<sup>™</sup>/FSC<sup>®</sup> wood chips purchased by Asia Symbol (Shandong)



# Distribution of Asia Symbol Wood Chip Suppliers in 2021



Distribution of Asia Symbol Wood Pulp Suppliers in 2021

17: Program for the Endorsement of Forest Certification (PEFC  $^{\text{TM}}$ ). Forest Stewardship Council (FSC $^{\text{P}}$ ).

# **Environmental Protection Culture**

The Company is committed to building an accountable factory and a transparent operation. The wastewater and waste gas are monitored online and made public online after the Company is networked with the environmental protection department. Third-party testing institutions are regularly entrusted to test the wastewater and waste gas, and the testing data are made public on the website of the national monitoring enterprise. At the same time, the Company has publicized the implementation of environmental protection indicators on the website, and sewage outfalls. When the production equipment was overhauled or shut down, or there were other related issues of social concern, they were all announced in local newspapers.



↑ Environmental Data Online Monitoring System of the Company

In addition, the Company has carried out environmental public open day activities for a long time, invited representatives from all walks of life. such as the surrounding community residents, students, academic groups and media, to enter the factory, to

get a personal experience of the Company's environmental protection management, held regular telephone exchanges or discussions with the surrounding community residents and social representatives and listened to suggestions from all walks of life.

# "I Love My Family - Asia Symbol - Workshop Staff Family Day"

In 2021, Asia Symbol (Shandong) invited more than 350 employees' family representatives from 207 families to walk into the Company, visit the workshop and feel the Company's improvement results.

Chen Xiaorong, Chairman of Asia Symbol (Shandong), welcomed all the family members, hoping that they can point out what we have not done well during the visit and praise what we have done well. Our common goal is to make Asia Symbol a good enterprise with social security where employees go to work safely



Visit of Employees' Family Members to the Workshop



Family Day

Please scan the code to watch

# 66 a family member of employee Li Qian:

This activity is very good, very meaningful and down to earth. I am very touched. During the activity, I walked into the workshop where my husband worked, felt the management of the workshop and understood the working environment of my family. I am happy for the improvement of Asia Symbol in safety, environmental protection and health!





The Company invested RMB tens of millions to build Asia Symbol Exhibition Hall in Rizhao and Xinhui spread the concept of green development of pulp and paper industry, and cultivate public awareness of environmental protection. It received more than 130,000 visitors and was rated as "the Most Beautiful Research Base in China", "Popular Science Education Base" and "Environmental Education



received visitors more than

Asia Symbol



# Harmonious Coexistence

Harmonious coexistence is the cornerstone of enterprise development. Asia Symbol adheres to a people-oriented principle and is committed to developing together with employees, partners and communities to create a more inclusive and prosperous future.



2020-2021Sustainability Report

# Our **Approach**



Co-construction symbiosis

mutual benefit sharing

To realize personal development of employees

build a harmonious community and achieve mutual benefit for partners

# Care for **Employees**

# **Protection of Rights** and Interests

In 2021, the Company hired a third-party professional organization to conduct an The Company has formulated a *Human* Rights Policy to ensure that no one is religion, sex, age or other factors. The Company adheres to legal employment,

• Full score

The Company has established a mature employee communication and complaint mechanism. Employees are encouraged to discuss and solve problems with their direct supervisor in a timely and frank manner, by interview, letter (signature) and mail. In addition, the company has set up diversified communication platforms, including general manager communication day, employee forum, dining hall satisfaction and vehicle satisfaction, irregular probation employee interviews and team meetings, etc., to ensure that employees have complaint channels and get timely and effective feedback. In 2021, Asia Symbol (Shandong) won many honors such as "Top Ten Employees' Trusted Home in Rizhao City" and "May Day Pioneer Unit in Rizhao City".

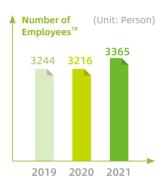


↑ Chen Xiaorong, Chairman of Asia Symbol (Shandong), had a discussion with frontline employees on "General Manager Communication Day"

# **Staff Development**

# Staff situation

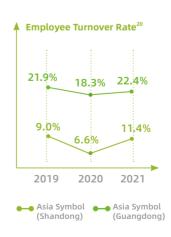
In 2021, there were 3,365 employees in the Company, including 2,311 local employees<sup>18</sup>, accounting for 68.7%.

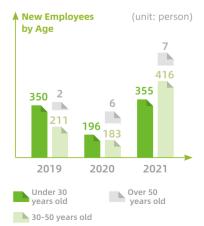






Asia Symbol (Shandong) won the "Best Employer Brand Enterprise of Oilu Talents in 2021"





NOTE: 18:Local employees refer to employees from the province where the enterprise is located. 19: The number of employees in 2019 was adjusted from 3,676 to 3,244, which was restated due to the change of the Company's statistical caliber. 20:Turnover rate =Total number of separating employees within the year \*2/ (number of employees at the beginning of the year + number of employees at the end of the year)

# **Training and Development**

The Company attaches great importance to staff training and talent development, has set up a special training center and organizational development organization, and has established a comprehensive training and talent development system. Through the digital human resource management system, it tracks staff training in real time and reports the work progress to the management every month.

The Company's training system covers all levels from ordinary employees to senior management and technical personnel, and the training content includes all aspects from technology to management to corporate culture. In 2021, the per capita training time of employees in the Company was 34.7 hours.



The Company has made personal development plans for employees and carried out a series of talent development projects. In 2021, 100% of the Company's employees will receive annual performance appraisal and career development evaluation.



has been held for two consecutive years

# General Training Time per Capita from 2020 to 2021 (unit: hour) Asia Symbol Training System Professional Skills Training Soft Skills Training 2020 2021

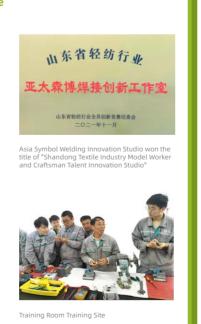


 The Company sent four employees to support the construction of "STAR" project of Bracell factory in Brazil under Royal Golden Eagle, so as to enhance the career development ability of employees

# Training room becomes the cradle of the company's talent training.

In order to improve the efficiency of personnel training, since 2020 Asia Symbol (Shandong) has integrated the resources of various departments, built five training rooms, namely, electrical, instrumentation, machinery, welder and automation, and constantly enriched the software and hardware equipment, optimized the training process, enriched the training courses, and expanded the tutor team to ensure that every employee participating in the training truly mastered the required knowledge and skills.

From 2020 to 2021, Asia Symbol (Shandong) won the honors of "Asia Symbol Equipment Inspection and Innovation Studio" and "Asia Symbol Welding Innovation Studio" in Shandong textile industry, and many employees of the Company were awarded the titles of "Technical Expert in Shandong Light Industry", "Chief Technician in Rizhao City", "Rizhao Craftsman" and "Qilu Craftsman".



# **Safety and Health**

# Our approach

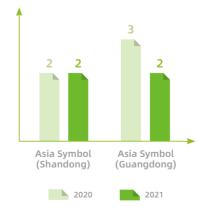
The Company adheres to the safety concept of "people oriented, safety first and scientific development", always put the safety of employees first, set up a safety production management committee with the managing director as the first responsible person, and established a number of safety management systems such as Safety Production Responsibility System and Safety Production Reward and Punishment Assessment Management Regulations, forming a systematic safety management system. The Company has passed the ISO45001 occupational health and safety management system certification, and as of 2021, the certification remains valid.

The Company continued to increase investment in safety production, improved safety production conditions, strengthen basic management of safety production, implemented safety responsibilities at different levels through whole staff participation and continuous improvement, refined safety performance appraisal, fully realized the four zero goals of zero explosion, zero fire, zero death and zero occupational disease, and strived to build an intrinsically safe enterprise. From 2020 to 2021, one contractor employee died, and a total of 9 accidents with lost working hours occurred.

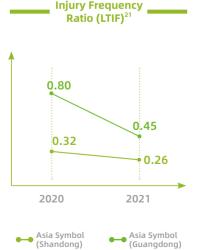


# Number of Accident with Lost Working Hours

(Unit: Accident)







Note: 21: Data covers all employees and contractors of Asia Symbol

Asia Symbol

# Safety production

The Company continued to carry out safety standardization management, according to the Evaluation Standard for Safety Production Standardization of Paper Enterprises and won the certification of safety production standardization second-class enterprise (light industrial papermaking) in 2021. Asia Symbol (Guangdong) was rated as "Advanced Unit of Safety Production Fire Safety Supervision in 2021" by Shuangshui Town People's Government.

全国"安康杯"竞赛优胜单位

Asia Symbol (Guangdong) won the Winning

Unit of the National "Safety and Health Cup"

▲ Factory Safety Wearing Standards

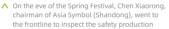
The Company attaches great importance to daily safety management. According to the requirements of the dual prevention mechanism of risk management and control and hidden danger investigation and management, it has established a multi-level hidden danger investigation and management mechanism, registered the problems

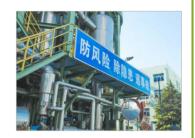
found in the inspection in the ledger, tracked the implementation of rectification, which was linked with the assessment of rewards and punishments for safety production. In 2021, the Company discovered 2,390 potential safety hazards, and the completion rate of rectification was 99.83%.

discovered potential safety hazards 2390

the completion rate of rectification 99.83 %







▲ Factory Safety Production Slogan

The Company has established an emergency plan system consisting of comprehensive emergency plans, special emergency plans and on-site disposal plans of various departments and carried out emergency plan drills regularly. According to the construction standard of the first-class ordinary fire station in the city, the Company has set up a full-time fire station in the enterprise, equipped with full-time firefighters, protective equipment and rescue equipment.

Each workshop has set up a departmental emergency management team and a part-time emergency rescue team. Surveillance cameras and gas leakage alarm systems were installed in all dangerous sections. The production site was equipped with chemical protective clothing, air respirators and personal gas masks for employees. In 2021, the Company conducted 503 emergency drills.

The Company sets up emergency muster points and emergency muster point distribution map in the factory area to facilitate the emergency evacuation and muster of personnel in the factory in case of hazardous chemical accidents and other accidents

afety belt



No bare legs

亚太森博 (山东) 聚銀有限公司

2020年度消防工作 "攻坚年"
羌 进 单 位

山东省人民政府消防安全委员会
二〇二一年四月

↑ Asia Symbol (Shandong) was awarded the advanced unit of "Crucial Year" in firefighting 2020.



Fire-fighting Drill

# Health care

The Company always regards the healthy work and happy life of its employees as its responsibility. An occupational health management committee and an occupational health management system have been established. On-site occupational health inspection is conducted on the workshop once a month, a qualified third party is hired to test

the occupational hazards of the Company every year, and the status quo of occupational hazards is evaluated once every three years to ensure the continuous improvement of the workshop. From 2020 to 2021, there were no occupational disease events in the company, and the occupational physical examination rate of employees was 100%.



 The Company provides hearing protectors for frontline operators to avoid occupational diseases caused by noise



the occupational physical examination rate of employees

**100** %

The Company has set up a health service room, equipped employees with emergency medicine boxes and other facilities free of charge, regularly organized health knowledge lectures, and conducted the selection of "Occupational Health Talent" to enhance employees' occupational health awareness and literacy. In addition, the Company

has built an "Asia Symbol Psychological Energy Supply Station" and regularly hires psychological consultants to provide on-site training, assistance and intervention for employees. In 2021, Asia Symbol Shandong) passed the on-site evaluation of Shandong Health Enterprises.



In 2020, Asia Symbol (Shandong) was awarded the title of "occupational health demonstration unit in the city" by Heath Commission of Rizhao Municipality



↑ Asia Symbol Psychological Energy Supply Station

# **Safety culture**

The Company attaches great importance to the cultivation of employees' safety awareness, has formulated the Safety Training Management Regulations, establishes a three-level safety education system, continuously carries out safety production month activities, strengthens employees' safety awareness through various safety training, competitions, examinations, so as to ensure that the learning results are implemented into daily safety production work and build a safe bottom line. In 2021, a total of 16 employees of the Company obtained the national registered safety engineer certificate.



▲ All staff learn the "first lesson of commencement" of safety production



∧ Safety and Environment Protection Speech Contest



↑ The Company attaches great importance to the safety management of foreign builders, contractors, suppliers and logistics units. and regularly commends outstanding safety and civilization cooperative units

a total of the Company obtained the national registered safety engineer certificate.



employees

# **Care for Employees**

# **Guarantee of working** and living environment

In terms of work, the Company constantly improves the working environment of employees, increases investment in personal protective equipment of employees, and tries its best to protect the health and safety of field staff. In addition, Asia Symbol (Shandong) actively implemented an employee reward system. From 2020 to 2021, it rewarded 16 employee deeds, with 56 person-times, and paid a bonus of RMB 21,000.

In terms of life, the Company has opened new staff apartments, expanded staff canteens, raised meal subsidies and feeding standards, expanded staff parking lots, raised staff holiday gift standards, and continuously improved staff satisfaction.



Adhering to the principle of "thinking for employees everywhere", Asia Symbol (Shandong) has built an employee apartment with high standards in Symbol New City, so that every employee who lives in it can feel the warmth of home In addition, the Company has built an indoor activity area of 1,000 square meters for employees' apartments, including employee fitness center. fresh supermarket, medical service station, hairdressing salon, express service station, which fully meet the daily leisure, entertainment and life needs of employees.



Staff Apartments

# Condolences to employees

Advocating great love, the Company issued the *Measures for the Administration* of Gifts and Solatium of the Trade Union Committee of the Company, which gave gifts or solatium to employees' marriage, childbirth, children's further studies, hospitalization and funerals, so that every employee could feel the warmth of the family of the Company. From 2020 to 2021, Asia Symbol (Shandong) distributed gifts and solatium of RMB 308,800 to 544 employees.

In addition, the Company actively provided assistance to the extremely poor . From 2020 to 2021, it provided assistance to 7 employees in difficulty and distributed relief funds of RMB 170,000.



# Work-life balance

The Company respects employees' interests and hobbies and has set up a number of employee interest groups such as photography and long-distance running, and regularly organizes colorful cultural and sports activities such as employee sports games, family days, and Spring Festival galas, which enriches corporate cultural life and strengthens corporate cohesion and centripetal force.



↑ Special Knowledge Lecture on Women's Day on "March 8"



Youth Badminton Charity Invitational Tournament of "Asia Symbol"



∧ Celebration of the 100th Anniversary of the Founding of the Party



∧ Staff Parent-Child Sport Games

# Mutual Benefit

The Company actively plays the role of leading enterprises. promotes industrial transformation and upgrading, and works with partners to promote local economic development.



# Leading the development of the industry

# **Development of** industry standards

Asia Symbol is committed to becoming a benchmark enterprise for industrial upgrading, technological progress and green development of pulp and paper industry. In 2021, the Company led and participated in drafting three industry energy-saving standards, namely, Cooking System of Energy Monitoring and Evaluation Method of Papermaking Industry, Bleaching System of Energy Monitoring and Evaluation Method of Papermaking Industry and Detailed Rules for Calculation of Comprehensive Energy Consumption of Pulping and Papermaking Enterprises. With the Company's practical experience in building green factories, it participated in drafting the Evaluation Standard for Green Factories in Papermaking Industry and *Evaluation Standard for Green* Factories in Papermaking Industry - Part 1: Self-made Wood Pulp and Paper, which played an active role in promoting green development, saving energy and reducing production costs of pulping and papermaking enterprises.



eceived a government inancial support fund of



# **Construction of** exchange platforms

Asia Symbol has always attached importance to the construction of science and technology R&D platform and continuously increased investment in science and technology research and development. In 2020, Asia Symbol (Shandong) became one of the first member units of "Rizhao Post-doctoral Platform Cooperation Alliance", helping Rizhao improve the training quality of postdoctoral fellows and contributing to the high-quality development of Rizhao.



↑ In 2020, Asia Symbol (Shandong) became one of the first member units of "Rizhao Postdoctoral Platform Cooperation Alliance"

# **Cultivation of** industrial talents

Industrial leading talents are of great significance to accelerate the centralization of industrial talents. promote industrial transformation and upgrading and innovative development. With great importance attached to the construction of technological innovation system and talent system, Asia Symbol

has introduced high-level professional talents at home and abroad. In 2021, the Company's Wang Shaoguang Team was successfully selected as the "Leading Talent (Team) in Scientific and Technological Innovation of Rizhao City" and received a government financial support fund of RMB

# **Driving local industries**

Asia Symbol took the initiative to play a leading role in promoting the development of paper products, printing, packaging, textiles, new materials and other related industries and led nearly 1000 enterprises in Shandong and Guangdong towards joint development, including development of more than 200 enterprises and employment for tens of thousands of people in Rizhao alone.

The Company implemented the localized procurement<sup>22</sup> policy to help the development of local enterprises. In 2021, the localized procurement amount of Asia Symbol (Shandong) accounted for 7.8%<sup>23</sup>, while that of Asia Symbol (Guangdong) accounted for 20.9%.



led nearly 1000 enterprises

in Shandong and Guangdong towards joint development

# Proportion of Local Suppliers of the Company from 2020 to 2021 54.3% 53.2% 41.6% 41.2%

Asia Symbol

(Guangdong)

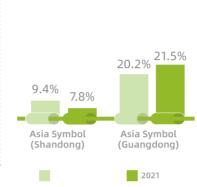
2021

Asia Symbol

(Shandong)

2020

Proportion of Localized Procurement Amount of the Company from 2020 to 2021



Note: 22:Localized procurement refers to the purchase from the province where the enterprise is located. 23:Most of the wood chips used by Asia Symbol (Shandong) are purchased from abroad.

# 江门市与人人产业集群 接手企业接得以式

 Asia Symbol (Guangdong) was awarded the title of "Chain Leader" enterprise of paper and printing industry cluster by People's Government of Jiangmen City

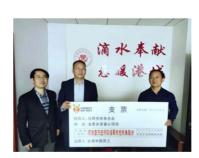
# Co-development with suppliers From 2020 to 2021, the Company continuously held supplier PK competitions to introduce the concept and method of lean management to local packing material suppliers and made special discussions with suppliers on problems to formulate improvement plans and improve the production management level of suppliers, receiving unanimous praise from suppliers.

# **Community Coconstruction**

We firmly believe that the more you give, the more you have. The Company actively integrated into local communities and was committed to establishing a harmonious and symbiotic relationship with surrounding communities.



"3E" Concept of Community
Development



Representatives of Asia Symbol (Shandong) Making Donations to Rizhao Charity Federation in 2021 RGE China Founder's Day



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 2021 Founder's Day series activities of Asia Symbol (Guangdong)

# **Community Management**

Adhering to the "3E" (education, empowerment and enhancement) concept of community development, the Company integrated social responsibility into the corporate gene, actively learned the ideas of the communities, conducted regular community visits, factory open days, symposiums and other activities to know the needs of the communities and formulated community development plans, contributing to a good neighbor relationship sharing common prosperity between the enterprise and the communities.

In 2021, Asia Symbol invested a total of RMB 10.869 million in the community and its employees contributed 3,832 hours of volunteer service, making 14,978 students and 50,777 community residents benefited from public welfare programs, and the society truly filled with the warmth and love of the enterprise. In 2021, Asia Symbol (Guangdong) Volunteer Association was rated as "2020 Excellent Public Welfare Partner" by Xinhui District Committee of the Communist Youth League and Xinhui District Volunteer Federation.







Asia Symbol (Shandong) has organized voluntary blood donation activities for 16 consecutive years, with more than 1500 employees for blood donation and more than 430,000ml of blood donated. It has been awarded the title of "Advanced Group of Voluntary Blood Donation in Rizhao" by six departments including Rizhao Health Committee and Rizhao Red Cross Society

# Education

The Company has focused on fair education and given full play to the advantages of the enterprise to help children with weak status to establish self-confidence and grow up with dignity. At present, the Company's educational support projects have achieved full coverage from kindergartens, primary and secondary schools to universities.

# Early childhood education development

Early education for infants and young children is crucial for future growth. To help more infants develop their potential and block the intergenerational transmission of poverty, the Company launched the "HOPE- early childhood education development in Shandong".



### **HOPE-** early childhood education development in Shandong

In 2020, Asia Symbol (Shandong), together with Rizhao Economic Development Zone and Beijing Tanoto Foundation, jointly launched the "HOPE- early childhood education development in Shandong'. More than RMB 2.7 million was to be invested for the project to provide 0 to 3-year-old infants with scientific childcare guidance services customized according to their age, to promote their comprehensive development in cognition, language, sports and social emotion through "one-to-one" courses, collective courses and theme courses and other forms. By the end of 2021, Asia Symbol (Shandong) has built and operated three early development activity centers, with a total of 15,139 classes held, benefiting more than 200 0-3-year-old babies and their families. Rizhao Education Bureau has included the project in the key points of work in 2020 and 2021.





Investigation by Belinda Tanoto, chairman of RGE (Royal Golden Eagle) China

To extend the influence of the project, Asia Symbol (Shandong) has established 11 "Head Start Reading Corners" around the plant area to help children aged 0-6 develop correct reading habits



# Then vice mayor of Rizhao Municipal People's Government

### Zhang Peilin:

HOPE- early childhood education development in Shandong has further broadened the objects of preschool education services, provided scientific early education guidance for rural parents in our city and met the needs of the people, acting as an important role in the modernization of education in our city.





^ In 2021, the Asia Symbol HOPE- early childhood education development won the "Golden Key • Honor Award"



↑ HOPE- early childhood education development in Shandong was selected as "Responsibility Shining Over Shandong • 2021 Typical Cases of Public Welfare Projects in Shandong"

# Quality education

In support of the development of quality education and in combination with the weakness of education in local schools, the Company has given strong support in mental health education, after-school overtime service and other aspects for primary and secondary schools and achieved practical results.



Walk into the online live studio

1500 t

thousand



# "I am a Paper Maker Star" after-school overtime service

In order to enrich after-school services, the "I am a Paper Maker Star" project of Asia Symbol (Shandong) has become the first pilot project of after-school overtime services in Rizhao City. In 2021, the project was carried out 36 times, benefiting more than 1,500 students and cultivating 34 community volunteers. Zhang Hui, secretary of Rizhao Municipal Party Committee, Liu Jian, president of China Youth Daily, and Yang Liuxing, member of the Standing Committee of Rizhao Municipal Party Committee and minister of Publicity Department, inspected the project and spoke highly of it. The project "I am a Paper Maker Star" won many honors, such as "CSR CHINA Volunteer Special Award" of the CSR China Education Award, the "Shining Party Emblem" 100 Excellent Volunteer Service Projects in Rizhao City, and the "Best Public Participation Case" in 2020 of "Beautiful China, Lam an actor" in Shandong Province.



"I am a Paper Maker Star" won the "CSR CHINA Volunteer Special Award"

# YY

### Mental health education in schools of Rizhao

In recent years, the psychological health problems of students in primary and middle schools have aroused widespread concern of the society. Asia Symbol (Shandong) has taken the initiative to establish a linkage mechanism with the education system, introduced expert resources from the Chinese Academy of Sciences, and supported the establishment of a professional and diversified school psychological service system.

In 2021, in the Project, 55 teachers were trained for primary and secondary schools in Economic Development Zone, Rizhao, the textbook, School Mental Health Education, was introduced and a lot of activities were carried out such as parent training for entrance examinations for secondary school and college, community parent classes, online public welfare lectures and on-live interview, attracting nearly 10,000 people to participate in, and nearly 1.5 million people to the live streaming studios online. In addition, in order to promote the implementation of mental health education in Rizhao, a pilot project of the Project was carried out in two schools, with experts invited from the Chinese Academy of Sciences for on-site supervision, purchasing more than 1,000 books for teachers and students, and conducting psychological tests on students to ensure the effectiveness of the Project.

Li Zaiwu, mayor of Rizhao City; Feng Jikang, deputy director of Shandong Provincial Education Department; Liu Hanying, director of Rizhao Education Bureau and Li Li, deputy director of the Social Enterprise Bureau of the Development Zone, spoke highly of the Project



Live interview of "how to deal with adolescence correctly"



Xiantang School mental health pilot course



Asia Symbol (Guangdong) supported the sandplay interpreter training course for primary and secondary schools in Xinhui District, and 119 psychology teachers from schools completed the training



The Dream Center of Xiandong School in Yamen Town, Xinhui, which was built by Asia Symbol with a donation of more than RMB 200,000, has built a high-quality learning platform for students



Zhang Hui, secretary of Rizhao Municipal Party Committee, inspected the project, "I am a Paper Maker Star"

# **Vocational education**

Giving full play to its technical and equipment advantages in the pulp and paper industry, and in combination with the actual situation of local schools, the Company expanded cooperation channels between schools and enterprises to train professionals for the industry, achieving a win-win situation among enterprises, schools and students.



with a total investment of

more than RMB 14 n



early **300** 

have completed their studies and been employed

# RMB 5 million educational fund to support "Dream Realization"

In October 2021, the Opening Ceremony for the Class of 2021 of Asia Symbol "Dream Realization" was held in Rizhao Polytechnic. Asia Symbol donated 2,380 mechanical and electrical books worth more than RMB 120,000 and 2 sets of training equipment originally worth more than RMB 1.2 million to the school and promised to continue to invest RMB 5 million as educational funds in the next five years to support students to learn professional knowledge and improve practical skills.

By 2021, the project has enrolled 441 students for 11 consecutive sessions, with a total investment of more than RMB 14 million. Nearly 300 students of eight sessions have completed their studies and been employed. In 2020, Asia Symbol became one of the first batch of industry-education integration enterprises in Shandong Province. In October of the same year, the "Dream Realization" was commended by the United Front Work Department of CPC Central Committee and became a typical case of targeted poverty alleviation of overseas Chinese, which was promoted nationwide.



Opening ceremony for the class of 2021

In 2021, Asia Symbol (Shandong) was awarded the "Rizhao Industry-education Integration Educational Practice Base".





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Then deputy director of the United Front Work Department of Rizhao Municipal Party Committee and director of Rizhao Office of Overseas Chinese Affair Liu Haicheng:

Asia Symbol has continuously deepened cooperation with colleges and universities. The school-running mode of directed training high-quality talents not only solves the financial burden for students with difficulties, but also arranges employment in advance, solving the later worries of students and their parents. This project is a project really beneficial to the people filled with love of overseas Chinese. It shows a sense of responsibility and mission of overseas Chinese ventures concerning education and contribution to society and has won high praise from all walks of life.

99

# Scholarship and assistantship

In support of creating high-quality education resources in the project site, the Company has helped community schools improve their education and teaching level at all respects, making more students benefited from the project.



↑ Asia Symbol (Guangdong) subsidized RMB 1.215 million for community schools for the construction of school football fields, multimedia teaching platforms, and scholarship and teaching assistance for teachers and students



 Asia Symbol (Guangdong) donated "Qing Pingguo" a special school magazine to township schools in Xinhui for 6 consecutive years



 Asia Symbol (Shandong) has supported community schools to carry out scholarship and assistantship activities for 8 consecutive



 Asia Symbol (Guangdong) donated "Asia Symbol Qingpingguo Book House" to improve the comprehensive quality of rural students

# **Empowerment**

Committed to improving the ability of community enterprises and residents, the Company carried out targeted projects in combination with the actual situation of the factory, so that more community residents can benefit from the project.

# Support for rural revitalization

In active response to the national call for rural revitalization, the Company introduced social resources, improved the employability of local community residents, and created a model for rural revitalization.



 Asia Symbol (Guangdong) funded Kengkou Village to improve the ecological environment, build an environmental education base and develor rural tourism

# Rural intangible cultural heritage hand drawing

In order to solve the employment difficulties of women over 35 years old in Donghanjia Village, Asia Symbol (Shandong) has introduced the intangible cultural heritage hand drawing project in Donghanjia Village, built exhibition halls and training rooms, and purchased training materials. The project will provide hand-painted skills training for 100 village women, improve their employability, create employment opportunities and enrich the cultural life of the villagers.



↑ Women representatives of Donghanjia Village experiencing intangible cultural heritage hand drawing

# **Enhancement of** environmental awareness

With a focus on cultivating public awareness of environmental protection in daily study, work and life, the Company has carried out a range of activities.



# "Asia Symbol Cup" environmental protection painting competition for children In December 2021, the 14th "Asia Symbol Cup" environmental protection painting competition for children, organized by Asia Symbol (Shandong) and the Supplement Department of Rizhao Daily Newspaper Office, was successfully held. The project has been held for 14 consecutive sessions, with more than 300 schools of various types and nearly 500,000 people participating in the project. It is an environmental protection public welfare activity initiated by enterprises with the longest duration, the widest region of influence, the largest range of influence and the largest number of participants in Rizhao. competition for children

• The teacher of Dacun Primary School, Donggang District, Rizhao City He Lili:

Thanks to Asia Symbol for providing such an activity platform for teachers and students, so that students can show themselves and integrate environmental protection concepts through divergent thinking, making their environmental protection awareness established at an early age.



↑ Asia Symbol (Guangdong) held a "Harmonious Symbiosis" reproduction and releasing activity at the Company's wharf, and put 6.252 fish fry into the



🔥 Asia Symbol (Guangdong), together with Xinhui District Volunteer Federation, launched the 2021 Green and Environ citizens

# **Enhancement**

With its insistence on sharing the development achievements of the enterprise with the community, the Company was concerned about vulnerable groups in the community and made the villagers truly feel the warmth of the enterprise.

# **Community assistance**

In active response to the government's call for "help and support for the poor", the Company took the initiative to meet the needs of the community, carried out activities such as Realization of "Little Wishes" of rural children, the elderly canteen, the Double Ninth Festival related activities, commendation of good family style in the villages, public welfare long-distance running in the communities, Positive Every Day, cared for the elderly, women, children and other vulnerable groups in the communities, shared the development achievements of the enterprise with the villagers and contributed the love of the





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↑ Asia Symbol (Shandong) subsidized three "Happiness Centers" to serve more than 150 elderly people aged 75 and above to enjoy

In addition, the Company has formed a normalized community care and assistance mechanism, and paid visits to poor families in the community during holidays, so that families in need can feel the warmth of the enterprise.



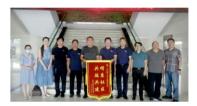
▲ At the "Guangdong Poverty Alleviation Day" in 2021, Asia Symbol (Guangdong) was awarded the "Gold Award for Charitable Donations in Xinhui District"

# Secretary of Donghaiyu Village Committee of Rizhao Economic Development Zone

## **Guo Ming:**

Asia Symbol has given great help to the development of the villages since its establishment, ranging from infrastructure construction to caring for poor families and the training on development ability of the villages. The Company has done a lot for us. We see all these in our eyes and keep that in mind. We bring some fruits and dumplings when the Spring Festival is coming, on behalf of all the villagers to thank Asia Symbol for its support and help.







▲ Wang Weiguo, deputy general manager of Asia (Shandong), and Li Runming, secretary of the Party Committee, visiting the poor residents in the community on the eve of the Spring Festival



opened, where about 40 elderly people had



A Hung Chinglung, general manager of Asia families in the community on the eve of the

# **Disaster relief**

At the beginning of 2020, novel coronavirus swept the world. While doing a good job in self-protection, the Company actively devoted its love, donated RMB 6 million in total, more than 1,300 tons of sodium hypochlorite disinfection stock solution, 160,000 masks and RMB 100,000 of materials to the society, benefiting millions of people.(For more information, please refer to the topic of "Battle against COVID-19")



▲ RMB 6 million donated by Asia Symbol (Shandong) to support the control of COVID-19 in Wulian County



odium hypochlorite disinfection stock solution more than

# 2005

# **Prospect**

In 2022, a year of opportunities and challenges, Asia Symbol will continue to promote high-quality enterprise development, expand production capacity, optimize structure, improve enterprise development quality and serve local economic and social development by implementing the United Nations Sustainable Development Goals.

We will continue to lengthen the industrial chain, make efforts in technology research and development, innovation and creation and improvement of product added value to further improve production processes, give priority to the use of clean energy, and help local industries transform and upgrade.

We will continue to make solid progress in the construction of a green manufacturing system, take multiple measures at the same time, give play to the brand driving effect, continue to improve our capabilities in green low-carbon technology, equipment and industry, and strive to promote the high-quality development of the enterprise on the fast track of green development.

We will create a good development space for employees, continue to strengthen their awareness of work safety, give play to the leading role of leading enterprises in industrial clusters, share the achievements of enterprise development with the community, and let the residents truly feel the warmth of the enterprise.

2022 marks the 55th anniversary of the founding of Singapore RGE (Royal Golden Eagle). As a member enterprise of RGE, Asia Symbol will adhere to the purpose of "developing sustainable resources and creating a better life", practice the core values of the enterprise and continue creation of value for the society to realize "creating value for the Community, Country, Climate, Customer and Company".



# **Third Party Assurance Statement**



# **ASSURANCE STATEMENT**

# SGS-CSTC'S REPORT ON SUSTAINABILITY VERIFICATE IN THE SUSTAINABILITY REPORT OF ASIA SYMBOL'S CORPERATE SUSATINABILITY REPORT FOR 2020-2021

### NATURE AND SCOPE OF THE ASSURANCE/VERIFICATION

SGS-CSTC was commissioned by the Asia Symbol (Shandong) Pulp and Paper Co., Ltd. and Asia Symbol (Guangdong) Paper Co., Ltd. (thereafter as "ASIA SYMBOL") to conduct an independent assurance of the Asia Symbol 2020-2021 Sustainability Report (thereafter as "the Report"). The scope of the assurance, based on the SGS Sustainability Report Assurance methodology, included the text, and data in accompanying tables, contained in of this report. We are online verified the data and the information which contained in the Report about the Asia Symbol (Shandong) Pulp and Paper Co., Ltd. (located at No.369, Beijing Road, Rizhao Economic Development Zone, Shandong Province, P.R., China), and the Asia Symbol (Guangdong) Paper Co., Ltd. (located at No.1, Ruifeng Industrial Park, Shalu village, Shuangshui Town, Xinhui District, Jiangmen City, Guangdong Province, P.R., China). The other affiliates were not included in this assurance process.

The information in the Report and its presentation are the responsibility of the directors and the management of ASIA SYMBOL. SGS is not involved in the preparation of any material for the Report.

Our responsibility is to express an opinion on the text, data, graphs and statements within the scope of verification with the intention to inform all ASIA SYMBOL's stakeholders, SGS didn't participate in preparing of this report.

SGS has developed a set of regulations for the verification of sustainability reports based on internationally recognized standards and guidelines, including the principles of accuracy and reliability of the Global Reporting Initiative Standards (GRI STANDARDS) and verification levels in the AA1000 standards listing.

This report has been assured at a moderate level of scrutiny using our protocols for:

- · evaluation of content veracity;
- evaluation of the report against the GRI STANDARDS.

The assurance comprised a combination of pre-assurance research, online interviews with relevant employees from the Asia Symbol (Guangdong) Paper Co., Ltd. which located in the No.1, Ruifeng Industrial Park, Shalu village, Shuangshui Town, Xinhui District, Jiangmen City, Guangdong Province, P.R., China, and the Asia Symbol (Shandong) Pulp and Paper Co., Ltd. which located in the No.369, Beijing Road, Rizhao Economic Development Zone, Shandong Province, P.R., China.

The financial data and GHG data in the Report was independently audited by the other third parties and was not checked against the source data as part of this verification process.

# STATEMENT OF INDEPENDENCE AND COMPETENCE

SGS is an internationally recognized body for inspection, appraisal, testing and certification, a recognized benchmark for quality and integrity, and has a global service network. SGS affirms that it is a completely independent organization from ASIA SYMBOL, and that there is no bias or conflict of interest against ASIA SYMBOL its affiliates and stakeholders.

The verification team was assembled based on their knowledge, experience and qualifications for this assignment, and comprised of CSR lead assuror by SGS, CCAA registered ISO 9001, ISO 14001 and ISO 45001 auditor.

# VERIFICATION/ ASSURANCE OPINION

Based on the above methodology and verification, the information and data contained in the Report is accurate and reliable, providing a fair and pertinent assessment on the sustainability activities of ASIA SYMBOL in 2020-2021

The verification team believes that the Report can be used by the stakeholders for reporting organization.

SGS believes that the organization has selected an appropriate compliance option in the Report.

### GRI STANDARDS CONCLUSIONS, FINDINGS AND RECOMMENDATIONS

SGS believes that the Report has met with all the requirements of the core option for GRI Standards on reporting content and principles.

### Principles

### Stakeholder Inclusiveness

ASIA SYMBOL had identified its stakeholders who affected by its activities and considered the reasonable expectations and interests from stakeholders, established channels and platforms for stakeholders' inclusiveness and took some certain ways to communicate and exchange information with stakeholders.

### **Sustainability Context**

ASIA SYMBOL had presented the efforts on sustainability development related to economic, environmental and social aspects and combined the performance in the wide context as well.

# Materiality

Based on the topics concerned by the stakeholders, ASIA SYMBOL had considered reasonably disclosing issues and indicators with materiality, which substantively influencing the assessments and decisions of stakeholders, to reflect the organization's significant economic, environmental and social impacts.

### Completeness

The Report included coverage of material aspects and boundaries, to reflect significant economic, environmental and social impacts and enable stakeholders to assess the organization's performance in the reporting period.

### Balance

The Report followed the balance principle and truthfully disclosed the positive and the non-positive information.

### Comparability

ASIA SYMBOL had disclosed performance indicators in 2020-2021, some key indicators were compared in recent three years, which could help stakeholders to understand and compare the improved performance year by year.

### Accuracy

ASIA SYMBOL's information in the Report was accurate, enable to release more qualitative and quantitative information with indicators for stakeholders.

# Timeliness

This is the fifth sustainability report released by ASIA SYMBOL from 2020 to 2021.

### Clarit

The Report was presented different ways with words, charts, graphics and pictures, also described with actual cases to ensure the stakeholders understanding easily.

# Reliability

ASIA SYMBOL had initially established a management process for the sustainability report, the information and data in the Report were collected, recorded and analysed in a timely manner. The disclosed information and data were authentic and reliable.

# Management Approach

The Report had disclosed the management approach of identified material topics.

# **General Disclosures**

The general disclosures were presented in accordance with the core option of GRI Standards.

# Topic-Specific Disclosures

ASIA SYMBOL's topic-specific disclosures related to the material topics in economic, environmental, and social areas were in accordance with the core option of GRI Standards.

# Findings and recommendations

Good practices and recommendations for sustainability report and management process were described in our internal management report which has been submitted to the management of ASIA SYMBOL for continuous improvement.

### Limitations of assurance

Affected by the COVID-19 prevention, the verification team did not make an onsite visit, and online traced the information which disclosed in the Report.

Signed:

On behalf of SGS-CSTC Standards Technical Services Co., Ltd.

A-16/F Century Yuhui Mansion, No.73 Fucheng Road, Haidian District, Beijing, China

June 17th, 2022

WWW.SGS.COM

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GRI103: Management Appro	306-1 Waste generation and significant waste-related impacts	46	
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GRI103: Management Approa		15,21,61	
GRI413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	49,61	
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